City Manager's Update

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New software unveiled to streamline permitting process
Platform makes it simple to search permits and development projects

The City of Daytona Beach is using a new online permitting software system, called Intuitive Municipal Solutions (iMS), which streamlines the process for issuing building permits and improves access to stored data for individual properties and large-scale development projects.

Replacing the software TRAKit from CentralSquare, the web-based system makes it easier for residents to search city records including building permits, code compliance cases, land development applications, Business Tax Receipts and rental property licenses. More than 15 years of historical information from TRAKit was integrated into iMS. The process to transfer more than a million records took city staff 12 months, and staff training on the new system occurred earlier this month.

To access the iMS platform, visit www.CODB.us/iMS. New users can create an account or continue as a guest.

For additional help on setting up a new account, instructional videos are posted on the city's website.

Users of the new iMS system are able to:

- Access through a laptop, tablet or smartphone

- Apply for or renew Business Tax Receipts and rental property licenses

- By using a map view, select a parcel and automatically see all its associated records

- Pay permit, license or code compliance fees or fines online

- Request inspections

- Search by parcel number, address, application date, owner or project name, permit or case number

- Search code violations and case information including photos

- Submit building permit or development review applications

- View the status of development projects
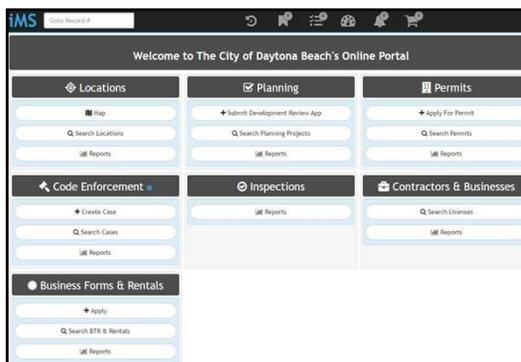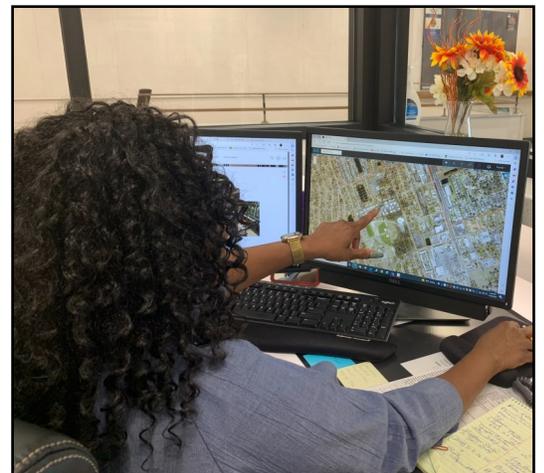

Homepage allows users to quickly navigate a variety of information and services. The platform is accessible on a computer, tablet or smartphone.

Using the integrated GIS map or typing in an address allows users to find out details about development in the city.

Pump operator training

The Fire Department recently hosted a two-week Pump Operator class, which provided a state certification to attendees to be able to drive and pump fire engines. Class participants trained in the classroom, on a driving course and roadways and learned how to respond to a variety of scenarios they may encounter.
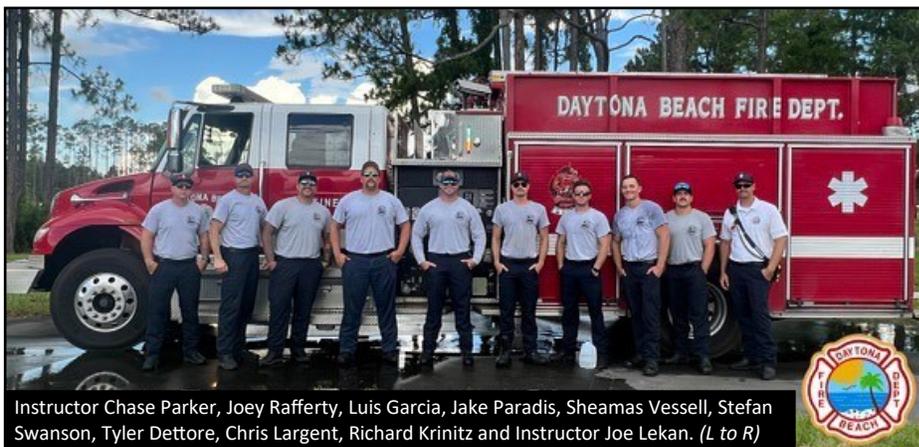
Instructor Chase Parker, Joey Rafferty, Luis Garcia, Jake Paradis, Sheamas Vessell, Stefan Swanson, Tyler Dettore, Chris Largent, Richard Krinitz and Instructor Joe Lekan. *(L to R)*

Parks & Rec team attend trailer towing safety training

Employee safety training is vital for preventing accidents, boosting morale and productivity, reducing costs and continuing employees' education. It is an investment that not only protects employees but also contributes to the overall success of this organization. Recently, Safety Officer Kirk Bullock organized a class about trailer towing for employees in the Public Works and Parks & Recreation departments. Following a brief video on best practices, class participants gathered in the parking lot of the old DMV building on Jean Street where they reviewed how to:

- Inspect a vehicle before using it.
- Hitch a trailer to a vehicle.
- Drive the vehicle and trailer through a course.
- Reverse the trailer into a defined area.
- Learn how to be a spotter who can help safely guide the driver through the test drive scenario.

Ways to provide crime tips

The Police Department has made it easy for residents to report suspicious activities and share critical details, leading to more effective crime prevention and resolution. Examples of information that will help law enforcement includes:

- Unsolved crimes
- Vandalism
- Theft
- Drug activity
- Crimes being planned in the community or at a school

Ways to anonymously provide information:

- 24 hours a day via computer, tablet or smartphone through your favorite browser. By visiting the websites below, tips can be submitted anonymously.

www.NEFCRIMESTOPPERS.COM
Northeast Florida Crimestoppers

https://cityprotect.com/forms/dbpd.us/anonymous
City Protect

- Prefer texting? Smartphone users can also submit information via text. Text DBTIPS plus tip information to CRIMES (274637).

IN THE WORKS

Road repaving (*Ongoing*): Almost 23 lane miles have been repaved this year, and currently crews are working in Fairway Estates. The last phase of the year, about six miles, will occur on beachside. The list of roads is being evaluated due to some FDOT work that may interfere with operations. Preliminarily, the roads being considered are:

- N. Oleander Ave. (Euclid to Seaview)
- Seaview Ave. (Halifax to A1A)
- N. Peninsula Dr. (Seaview to Zelda)
- Zelda Blvd. (Halifax to A1A)
- University Blvd. (Colin's Park to A1A)
- Flower Dr. & Lantana Terrace (Chaffee to Halifax)
- Chaffee Place (Wilmans to University)

Dickerson Community Center & Campbell Aquatic Pool improvements almost complete

Join us for a grand reopening community event from 10 a.m. to 2 p.m. **Saturday, Aug. 5**, to celebrate the completion of a three-year project to improve amenities and functionality at the Dickerson Community Center, 308 S. Dr. Martin Luther King Jr. Blvd., and adjacent Campbell Aquatic Center. Improvements include new playground equipment, basketball court, additional parking, connecting sidewalks in the reconfigured space, improved exterior lighting, exterior paint and upgraded landscaping as well as new flooring in the gymnasium. In addition, a colorful mural was painted on the utility box.

The entrance to Campbell Aquatic Center was moved to the north side with a new pool entry pavilion, stairs and ADA compliant ramp to enter the area and two canopy shade structures were added over picnic tables.

The almost $1.7 million project received about $369,000 in grants from the Daytona Beach Racing and Recreational Facilities District. At the reopening celebration, residents can enjoy free swimming, games, music and refreshments.

Utilities readies for summer rainfall (*Ongoing*): As the rainy season is upon us, Utility Department crews have been proactively removing debris from storm drains, catch basins and drainage outlets throughout the city. Last week, 23 yards of debris – litter, leaves and lawn clippings – was collected from more the 500 stormwater inlets throughout the city. In addition to cleaning the inlets, crews also pumped down the North Street and Butts Park ponds to create more capacity for rainwater. Residents can report a clogged drain by calling (386) 671-8815.

Rows of crepe myrtle trees were planted along the new sidewalks.

A colorful mural was painted to decorate the utility box on the west side of the Dickerson Center.

Mayor's Literacy Initiative gets creative with summer reading programs

Community leaders read to students

This summer, police officers, firefighters, Mayor Derrick L. Henry and other community partners will visit the city's community centers to read books to summer camp participants. Daytona Tortugas kicked off the initiative with a reading of "The Hero Two Doors Down," by Sharon Robinson, Jackie Robinson's daughter. This book is about a little boy who lived just down the street from Jackie Robinson. Since the Tortugas are traveling the first part of the summer, players were filmed reading pages of the book and a digital and hard copies were provided to summer camp participants.

READing Paws visits camps

Campers had a paw-some time reading with Molly, a Golden Retriever from READing Paws, at the Cherry Center's summer camp recently. READing Paws provides youth with a fun and interactive way to improve literacy skills through the assistance of nationally registered therapy animal-owner/handler teams. Once a book is chosen, children sit and read for 15 minutes to fine-tune their reading skills. These trained dogs are ideal reading companions because they:

- Help increase relaxation
- Listen attentively
- Do not judge, laugh or criticize
- Allow children to proceed at their own pace
- Are less intimidating than peers or adults

READing Paws will be at the Schnebly Recreation Center from 1 to 2:30 p.m. **Thursday, June 22**.

Creative writing project culminates with book launch Thursday

The public is invited to a book launch **Thursday, June 22**, for "Our Stories," a creative writing project with Schnebly Recreation Center's after-school participants. The project began in April when students wrote stories and poems and created artwork, which was bound into a soft-cover book.

At the book launch, which begins at 3 p.m., guests can help celebrate these young authors and artists, who will be autographing copies of the book.

For more information and to RSVP for the book launch, email Meryl Hether, the city's educational enrichment coordinator, at HetherMeryl@CODB.us. The creative writing project is part of the Mayor's Literacy Initiative.

"Our Stories" young authors and artists.

Celebrate July 4th in Daytona Beach

There will be a Fourth of July Veterans Parade, beginning at 10 a.m. **Tuesday, July 4**, on Main Street. The parade will pay tribute to veterans and first responders and is being organized by Volusia Veterans.

The parade will start on Main Street at Atlantic Avenue and travel west on Main Street to the base of the bridge.

In addition to the parade, there will be a special July 4th Veterans Ceremony beginning at 9 a.m. by the Clock Tower between the Boardwalk and the Hilton Daytona Beach Oceanfront Resort that will be presented by Volusia Veterans and is sponsored by the city.

An extended fireworks display over the Atlantic Ocean in Daytona Beach will start at about 9:45 p.m. Spectators can view the show from the boardwalk behind the Hilton Oceanfront Resort, on the beach or in Breakers Oceanfront Park. The pyrotechnic extravaganza follows a free concert at 7:15 p.m. by the Alter Eagles, an Eagles tribute band, at the Oceanfront Bandshell. VIP concert tickets are available at www.DaytonaBandshell.com.