



NEIGHBORHOOD SERVICES CODE STAT

Prepared by: Scott Lee, Mark A. Jones, and June Barnes

Presented by: Scott Lee

AGENDA

- Introduction
- Support Team Summary
- Rental Enforcement Team Summary
- General Code Enforcement Team Summary
- Neighborhood Services Team Summary
- Closing

April 15, 2022



Neighborhood Services Code Stat



HOW MANY VIOLATIONS DO YOU SEE?

OUR VISION

- The Neighborhood Services Department is principally focused on improving neighborhoods and positively impacting the quality of life of our residents and visitors. We work to determine the root causes of problems and their impact on our community. We will implement solutions designed specifically to address community concern, work with community partners whenever possible and hold the responsible parties accountable when necessary. We will conduct ongoing assessments to evaluate the outcomes and their effectiveness.



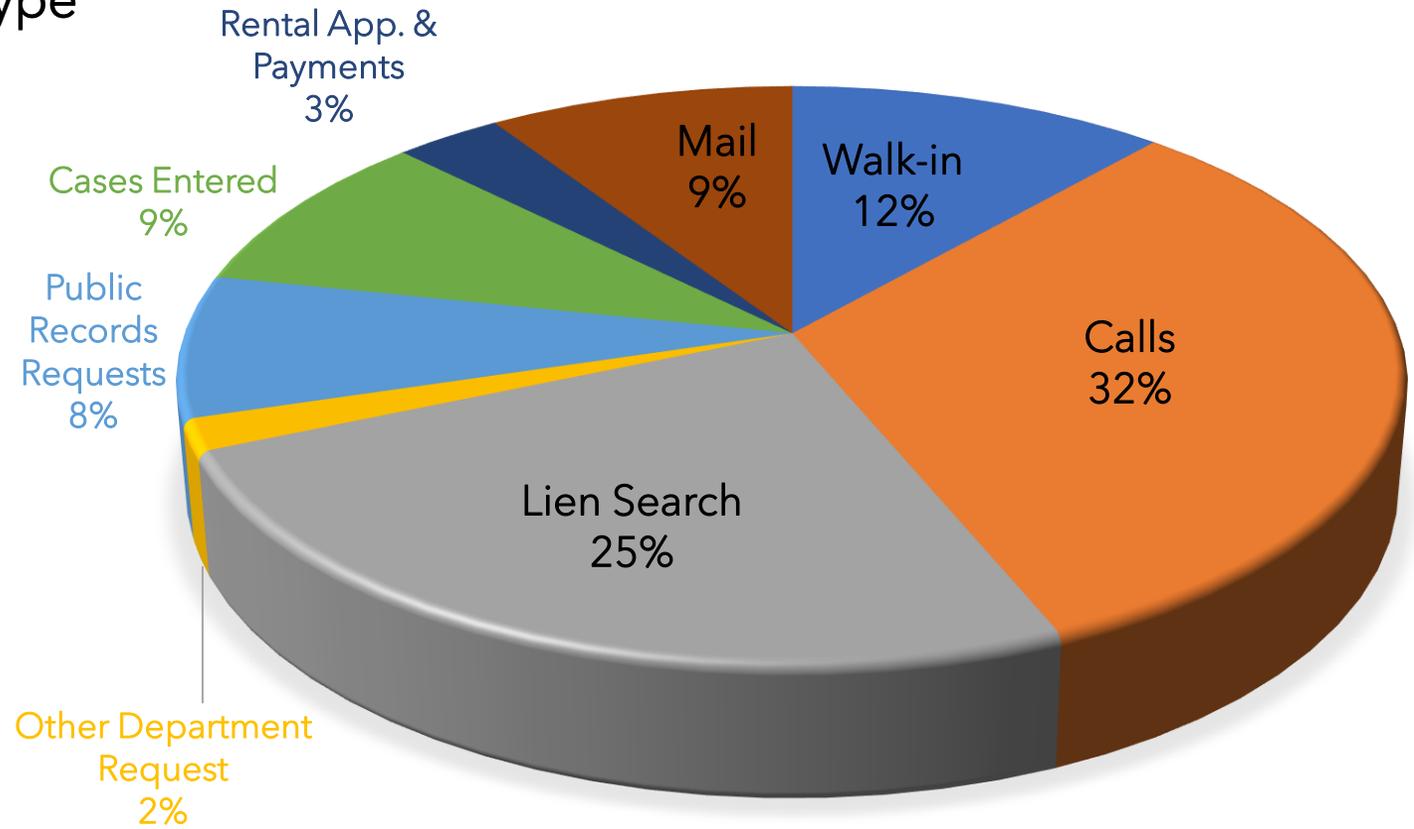


SUPPORT TEAM

Support Team Activity

Front Desk Activity this Quarter By Type

Walk-in: 507
Calls: 1417
Lien Search: 1092
Other Dept. Requests: 78
Public Records Requests: 351
Cases Opened: 403
Rental App. & Payments: 143



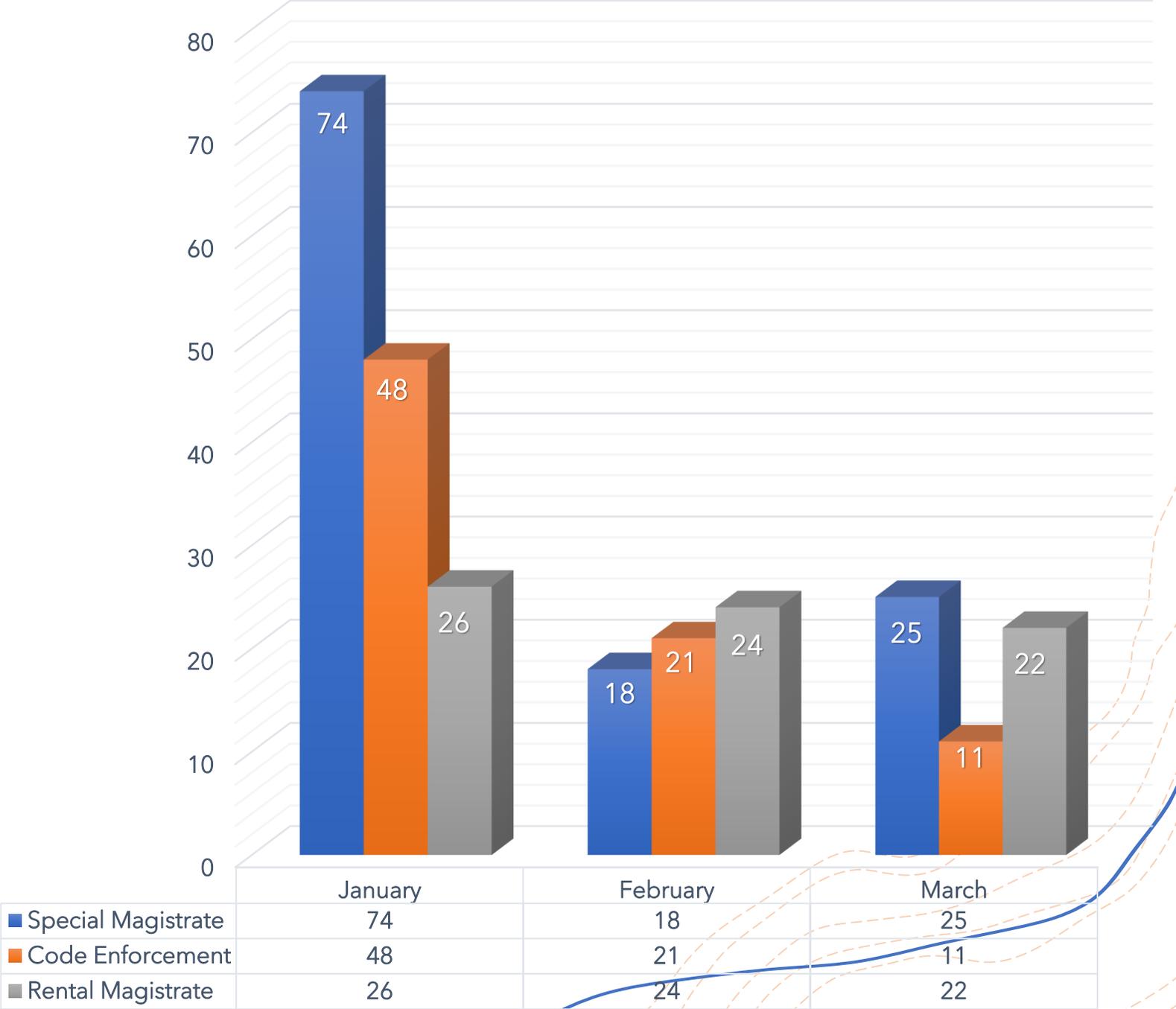
409 minutes spent
processing incoming
and outgoing mail

Neighborhood Services Code Stat

Cases Processed for Hearing During the Quarter By Month

Support Team Activity

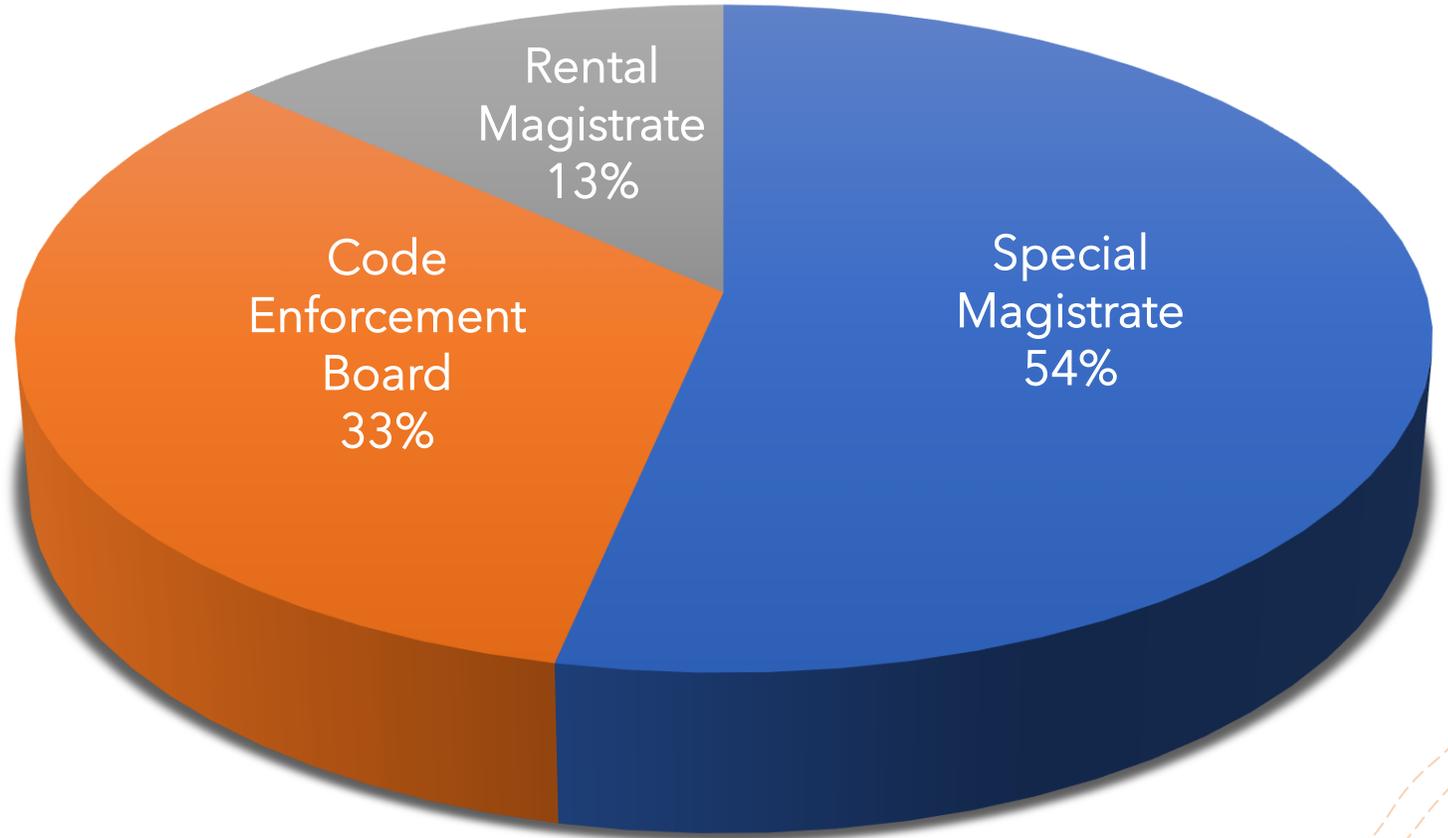
Team Total: 269



Lien Reviews prepared this Quarter By Board

Support Team Activity

Team Total: 30





RENTAL ENFORCEMENT TEAM

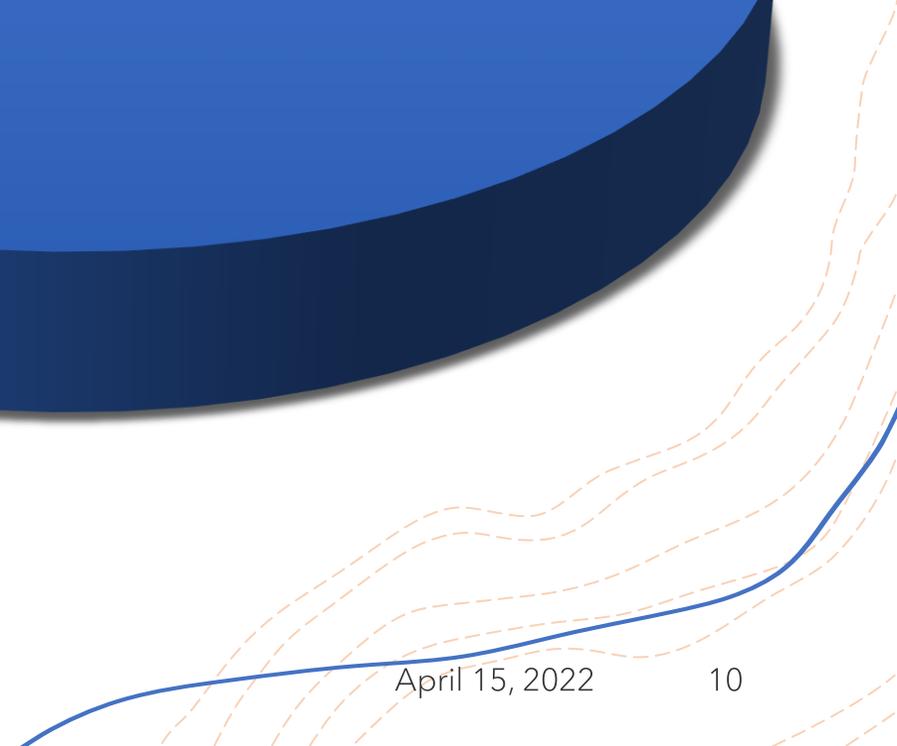
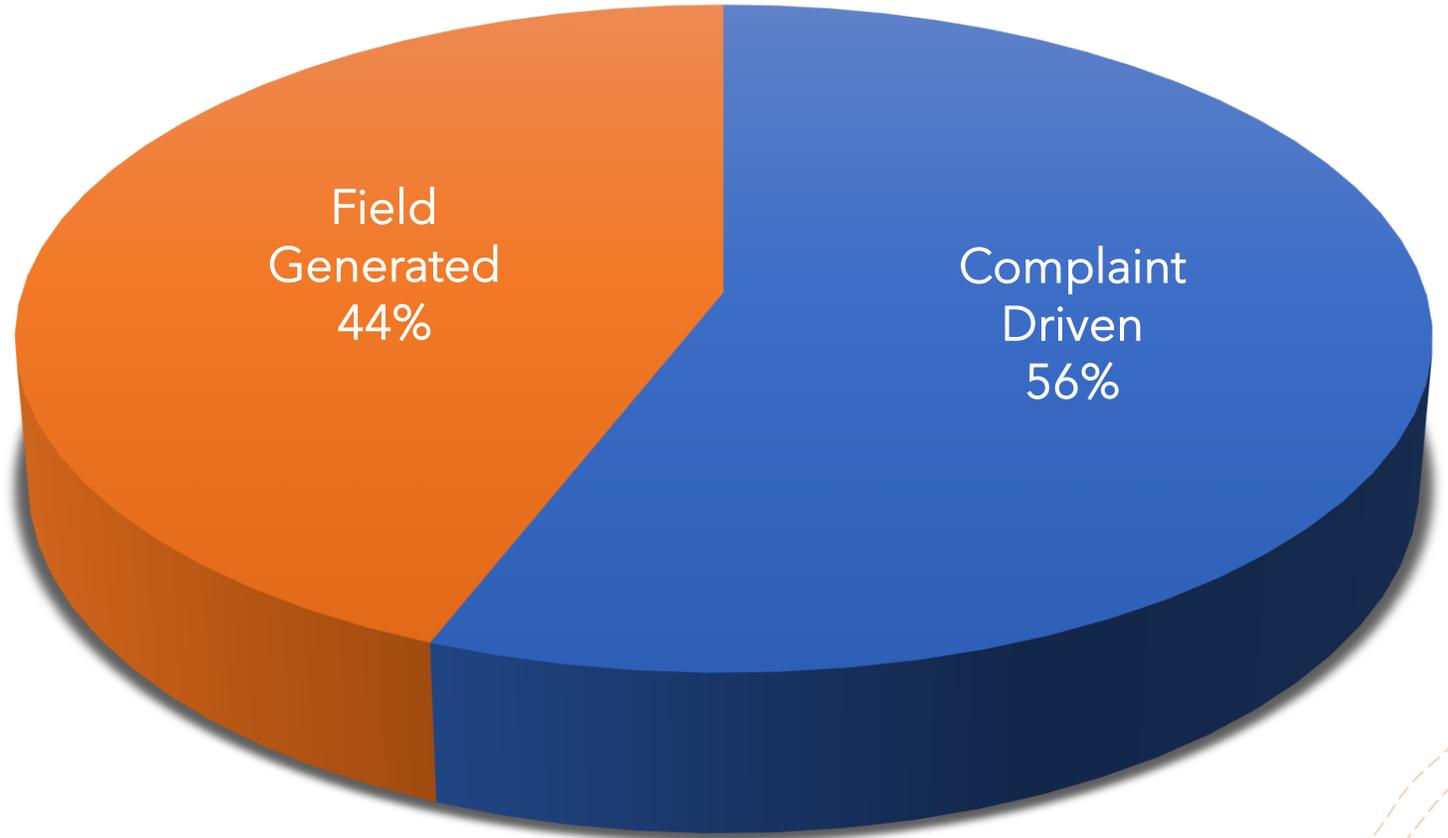
Cases Opened During the Quarter By Method Reported

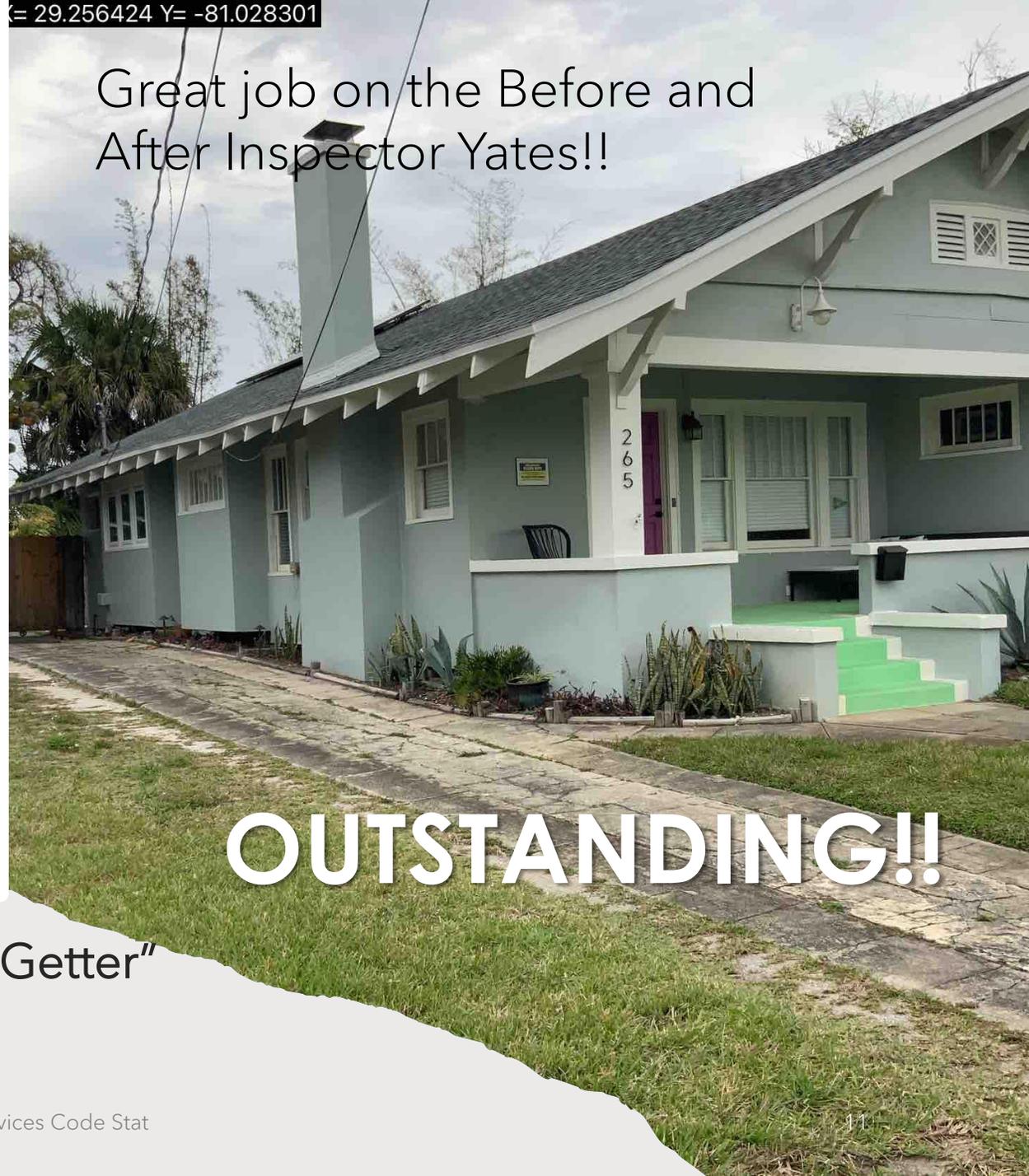
Rental Enforcement Team Activity

Complaint Driven: 66
Field Generated: 52

Team Total: 118

Neighborhood Services Code Stat





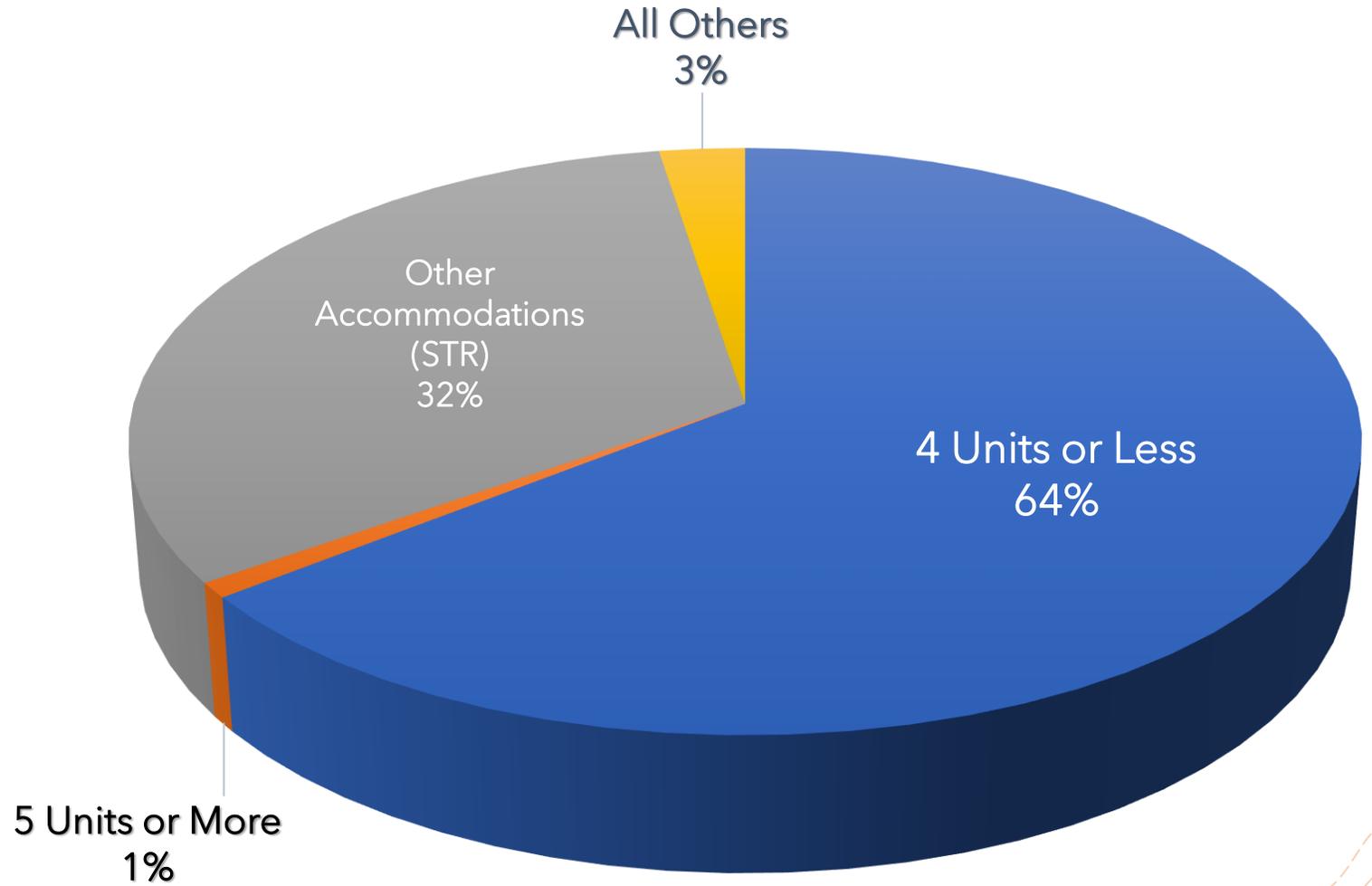
Great job on the Before and After Inspector Yates!!

OUTSTANDING!!

Inspector Recanzone was the Rental Team's "Go Getter" of the quarter with the highest number of Field Generated Cases at **28**.

Cases Opened During the Quarter By Sub Type

Rental Enforcement Team Activity



Team Total: 118



WAY TO GO!

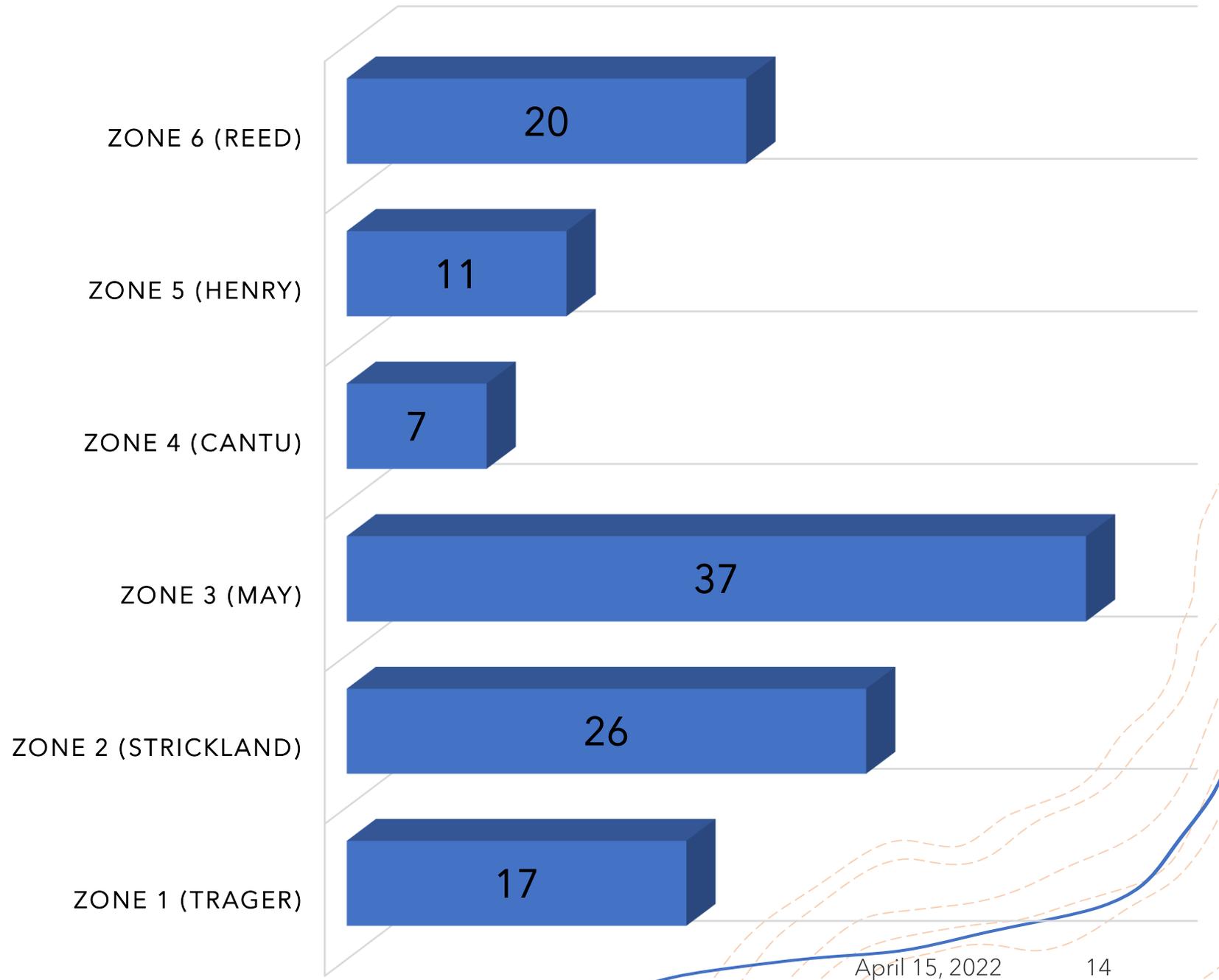
- Inspector Tomengo was the Rental Team's "Case Pusher" of the quarter with the highest number of cases opened at 45.

Cases Opened During the Quarter By Commission Zone

Rental Enforcement Team Activity

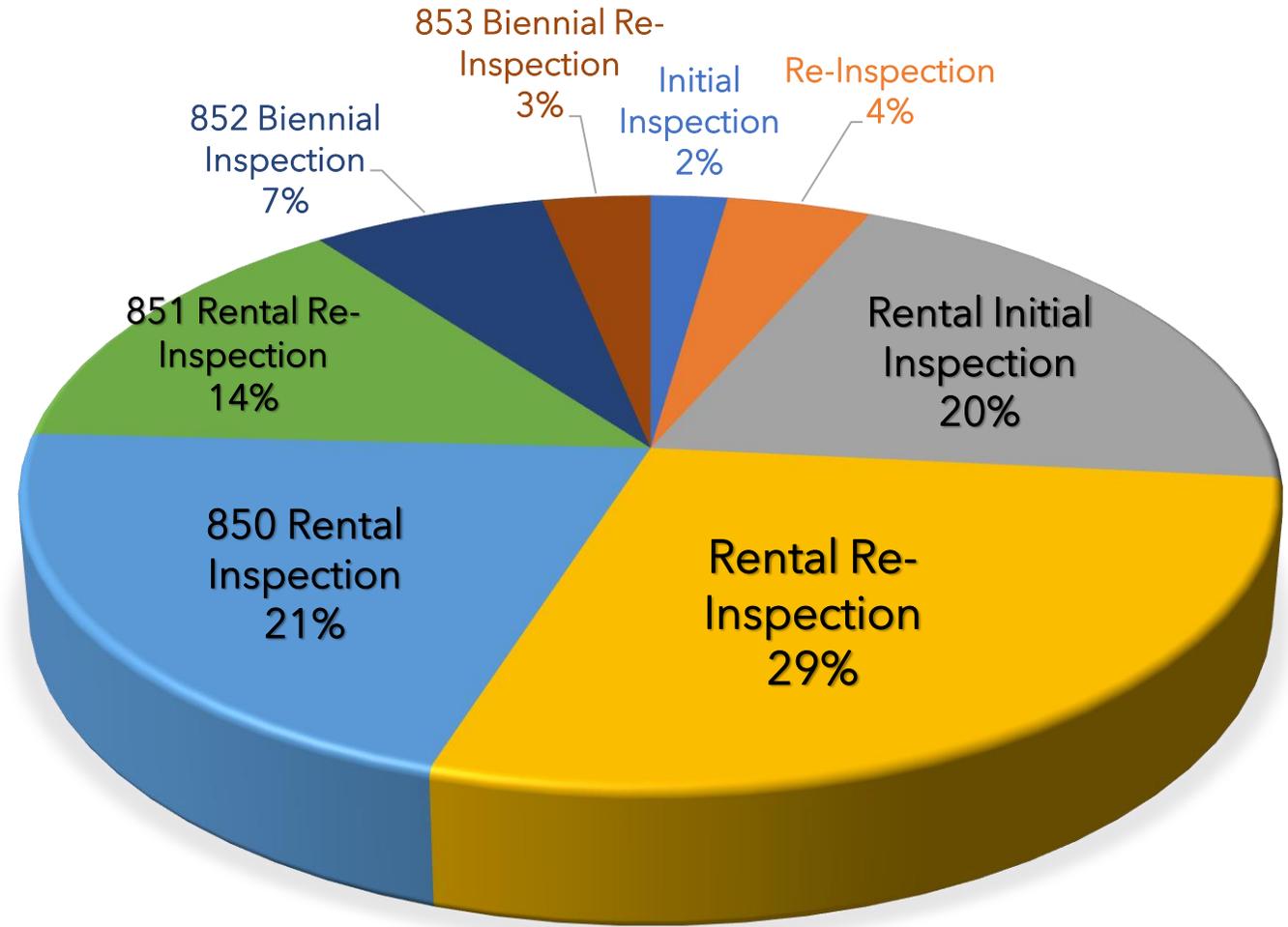
Team Total: 118

Neighborhood Services Code Stat



Inspections Completed During the Quarter By Type of Inspection

Rental Enforcement Team Activity



Team Total: 748



Great job on the Before and After Inspector Garcia!!

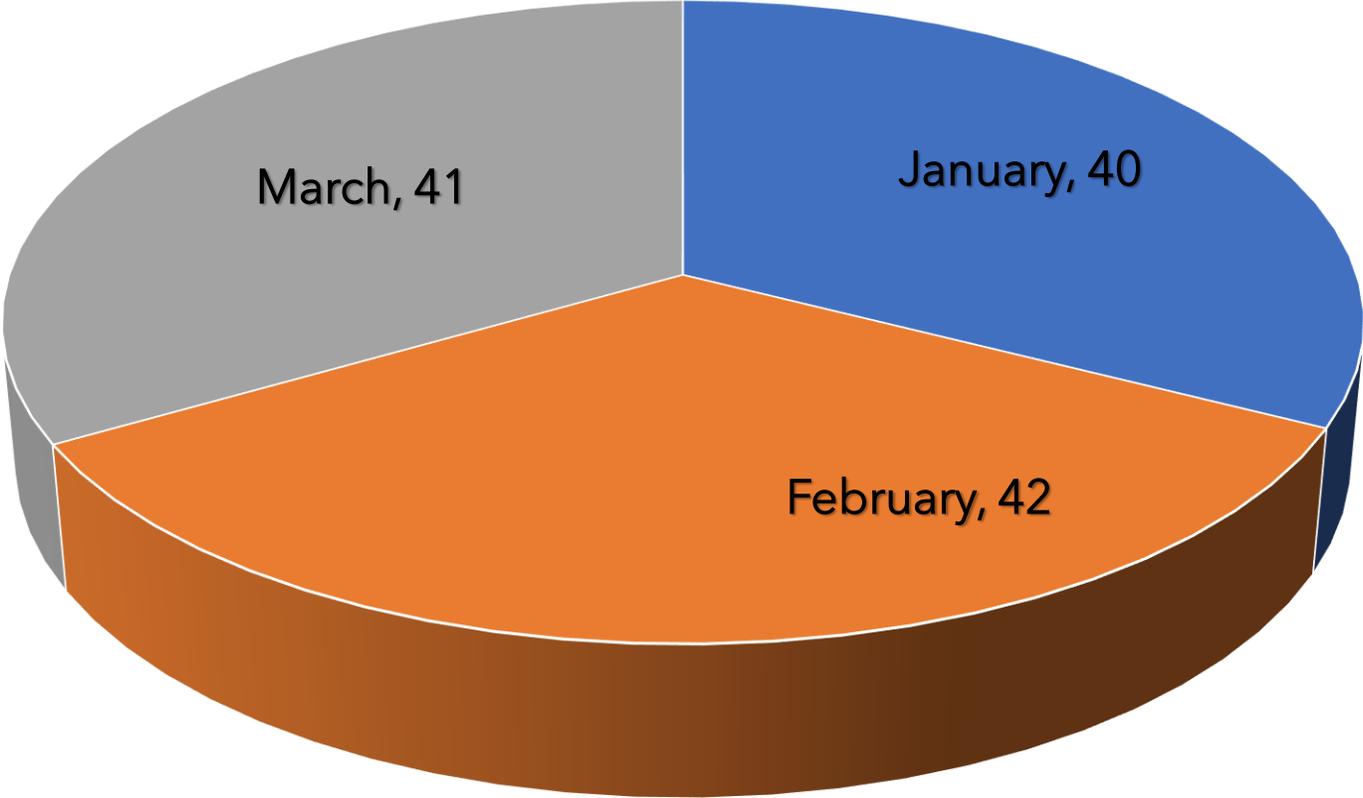


GREAT JOB!

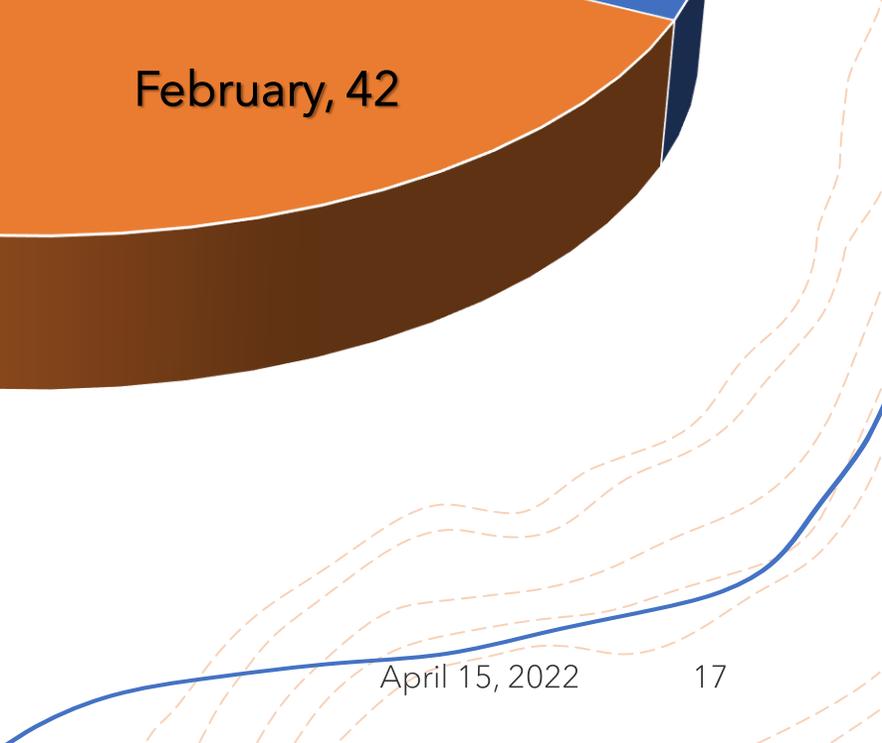
Inspector Cole was the Rental Team's "Sleuth" of the quarter with the highest number of inspections at **313**.

Number of Cases at Hearing this Quarter by Month

Rental Enforcement Team Activity



Team Total: 123





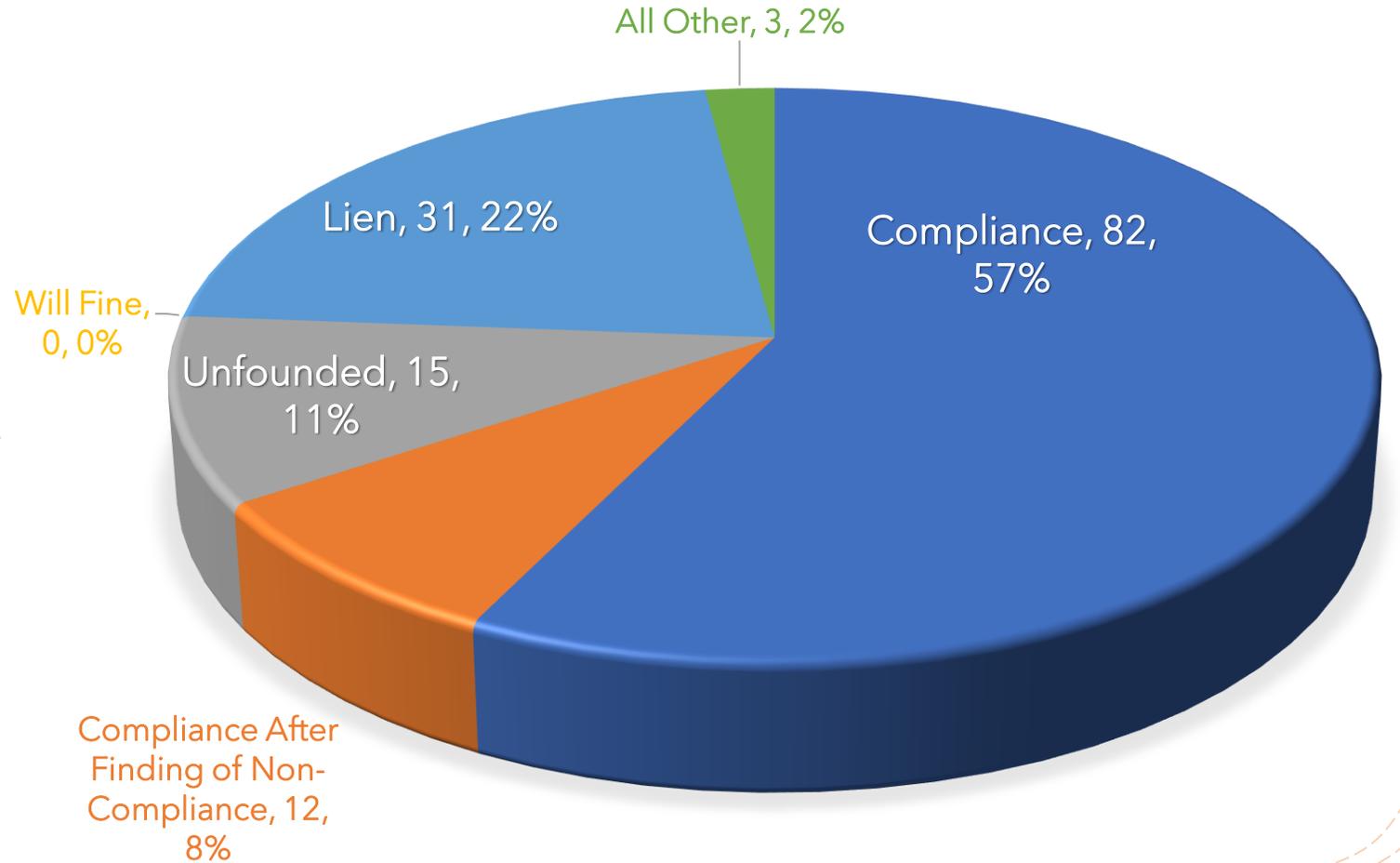
OUTSTANDING!

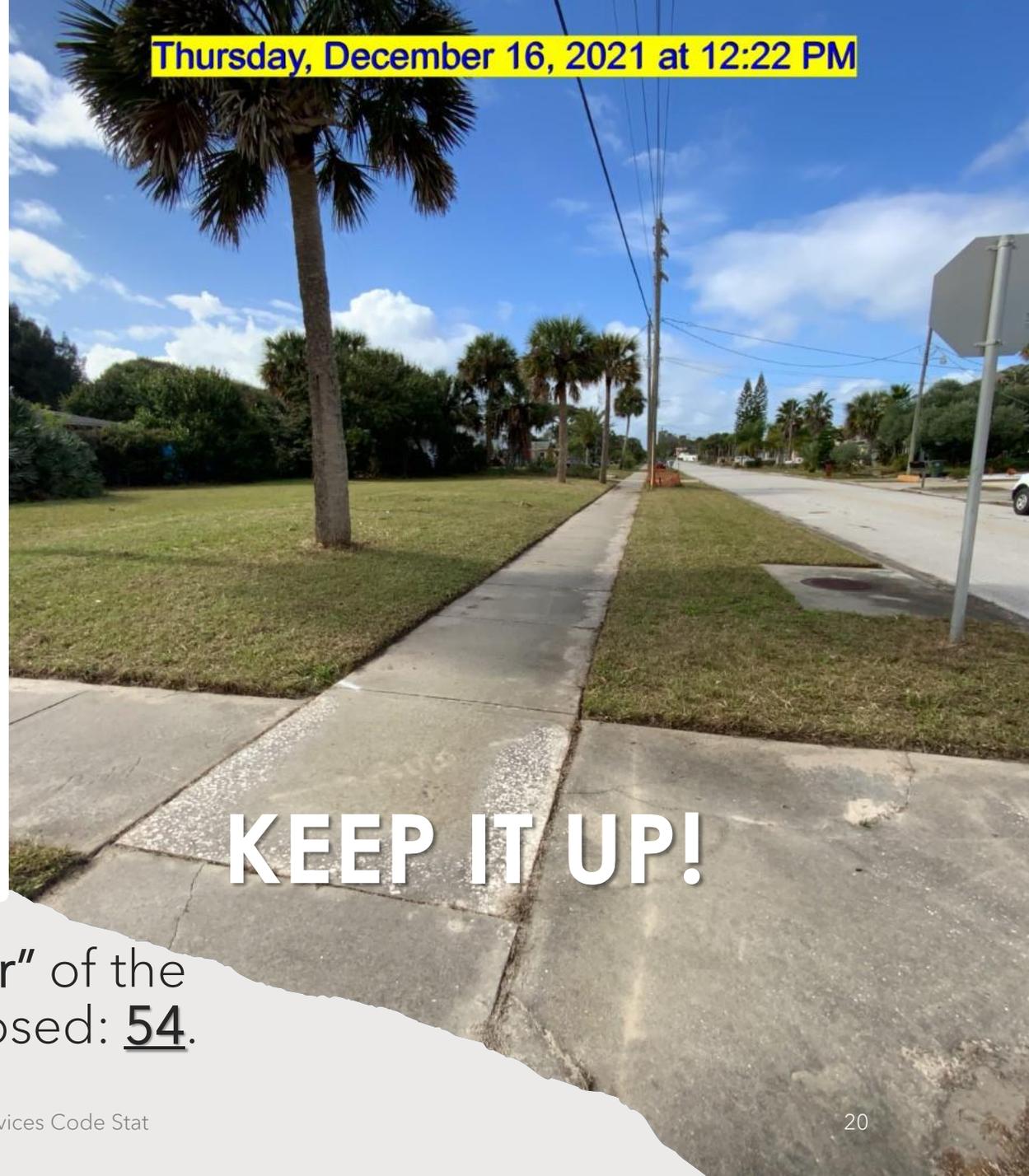
Inspector Tomengo was the Rental Team's "Prosecutor" of the quarter with the highest number of cases at hearing: 53.

Cases Closed During the Quarter By Status

Rental Enforcement Team Activity

Team Total: 143





Thursday, December 16, 2021 at 12:22 PM

KEEP IT UP!

2021 at 12:48:0

Inspector Cole was the Rental Team's "Closer" of the quarter with the highest number of cases closed: 54.



GENERAL CODE ENFORCEMENT TEAM

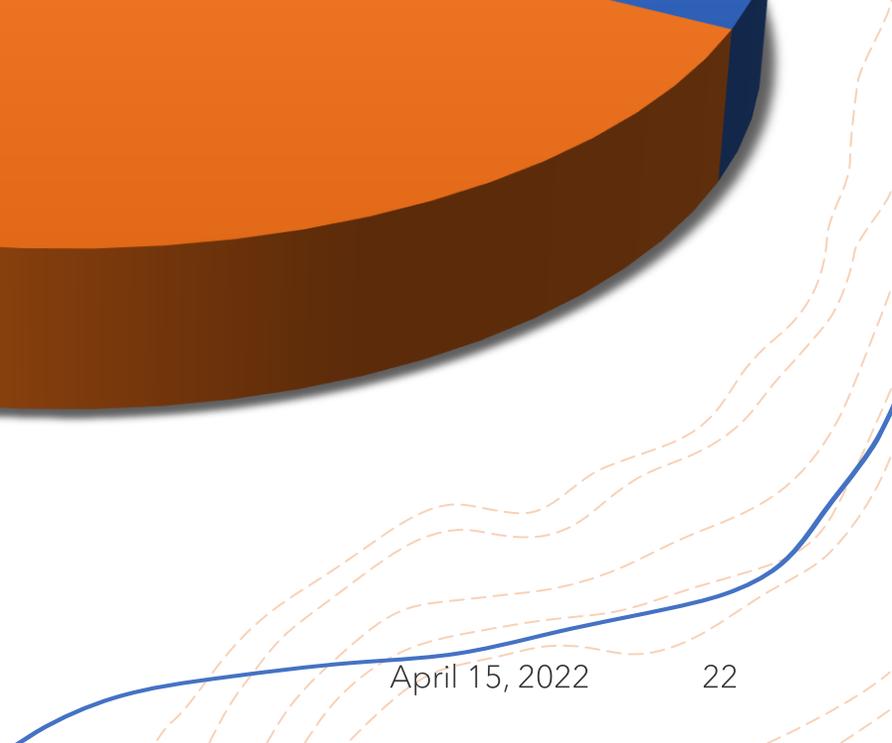
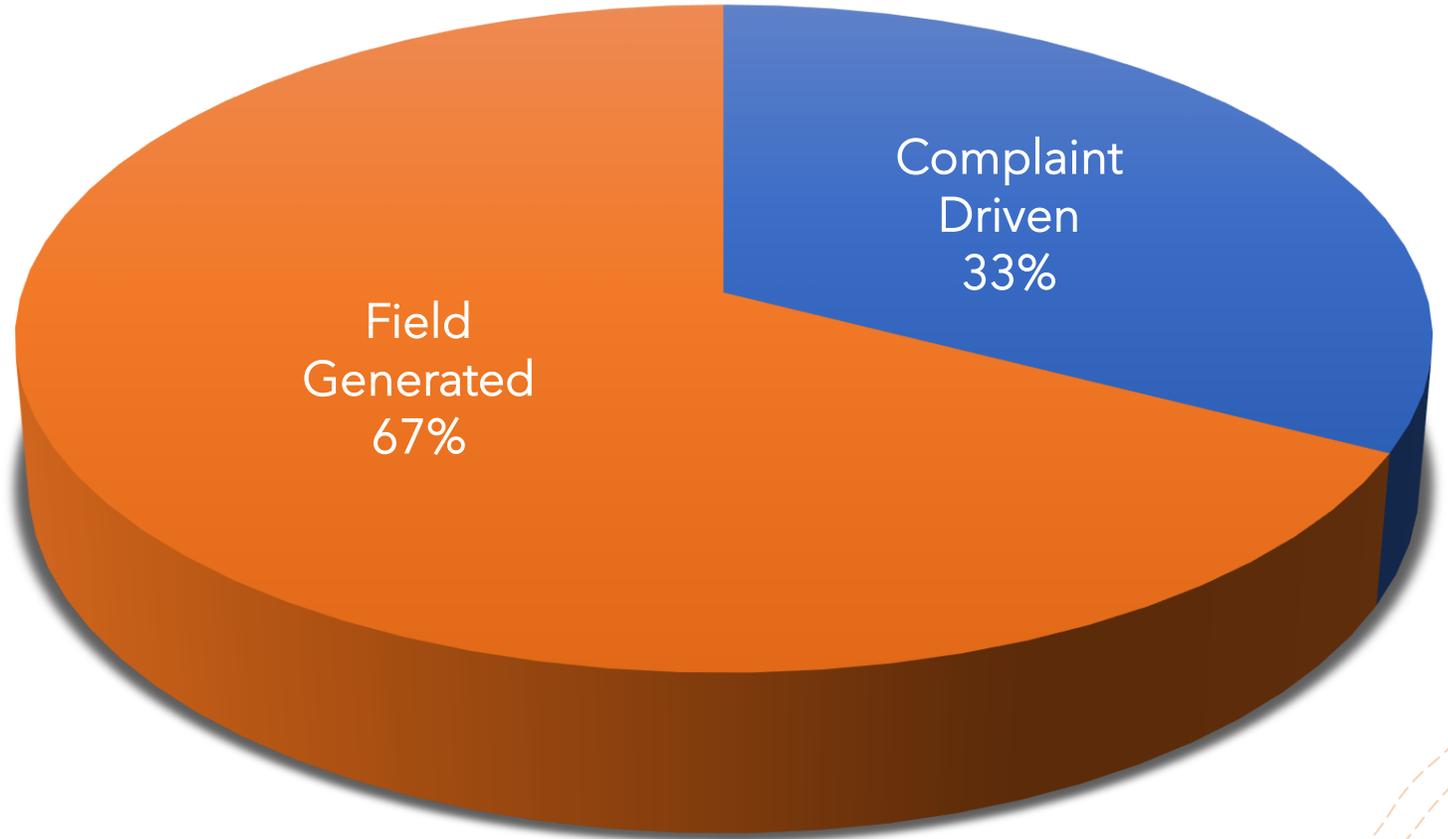
Cases Opened During the Quarter By Method Reported

General Code Enforcement Team Activity

Complaint Driven: 253
Field Generated: 523

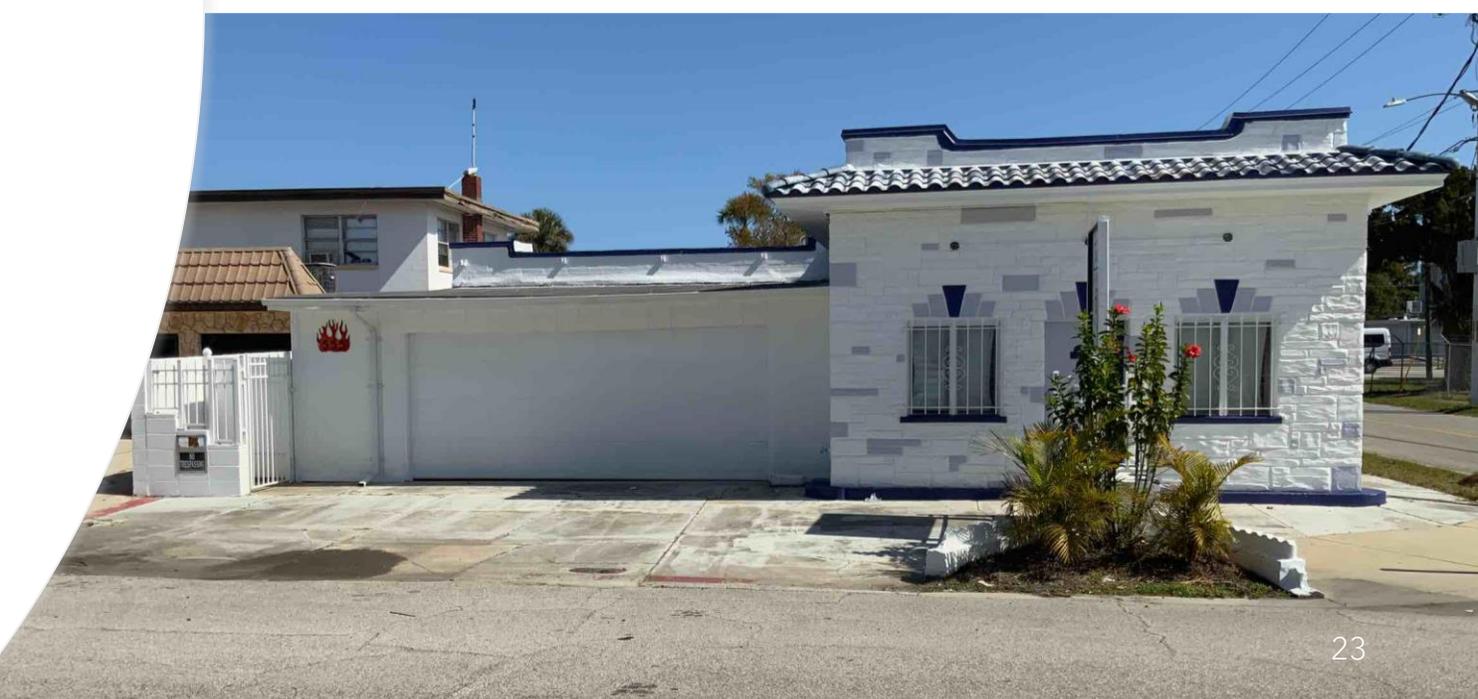
Team Total: 776

Neighborhood Services Code Stat



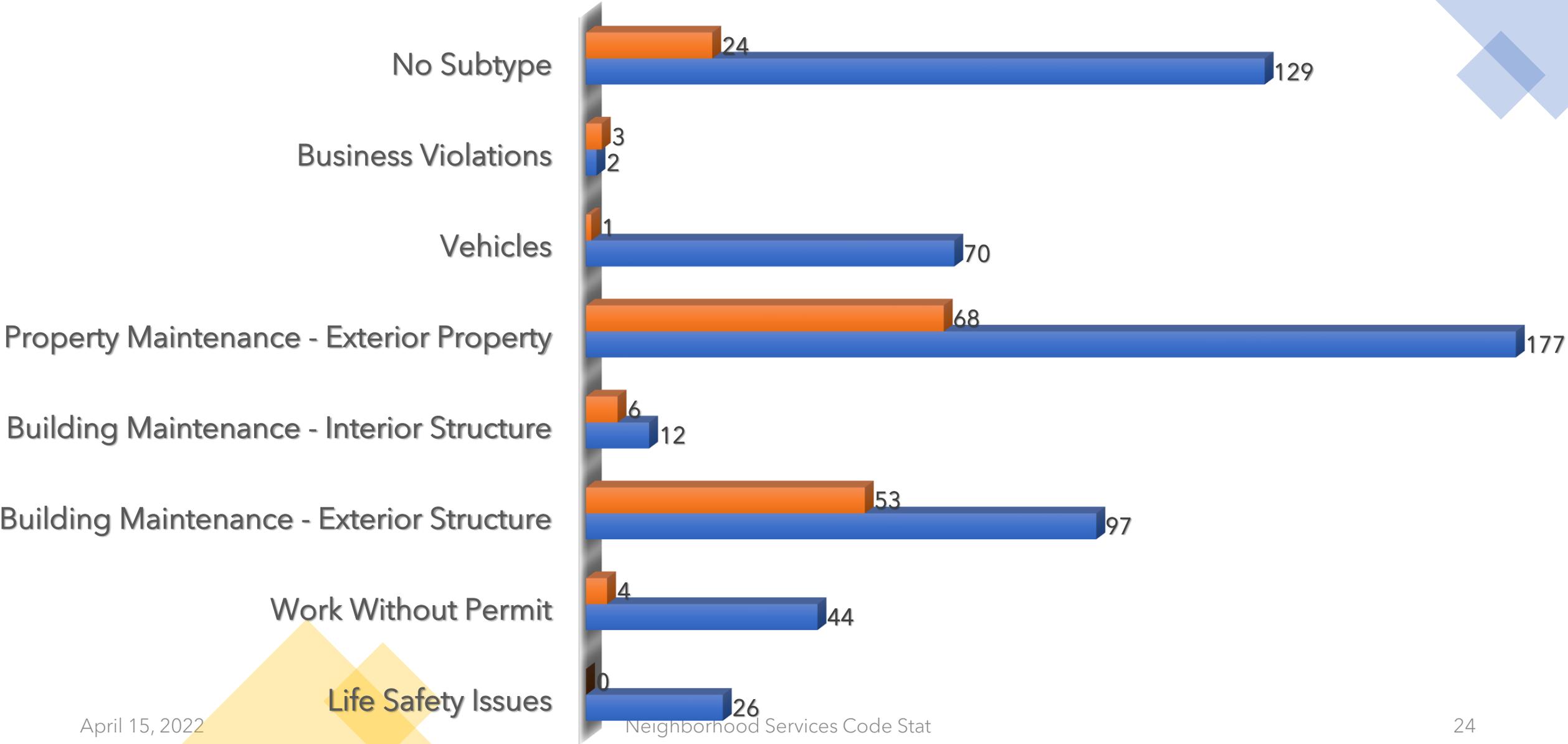
AMAZING!!

- Inspector Wiggins was the General Code Team's "Go Getter" of the quarter with the highest number of Field Generated Cases at 104.



Cases Opened By Subtype

Commercial Property Residential Property



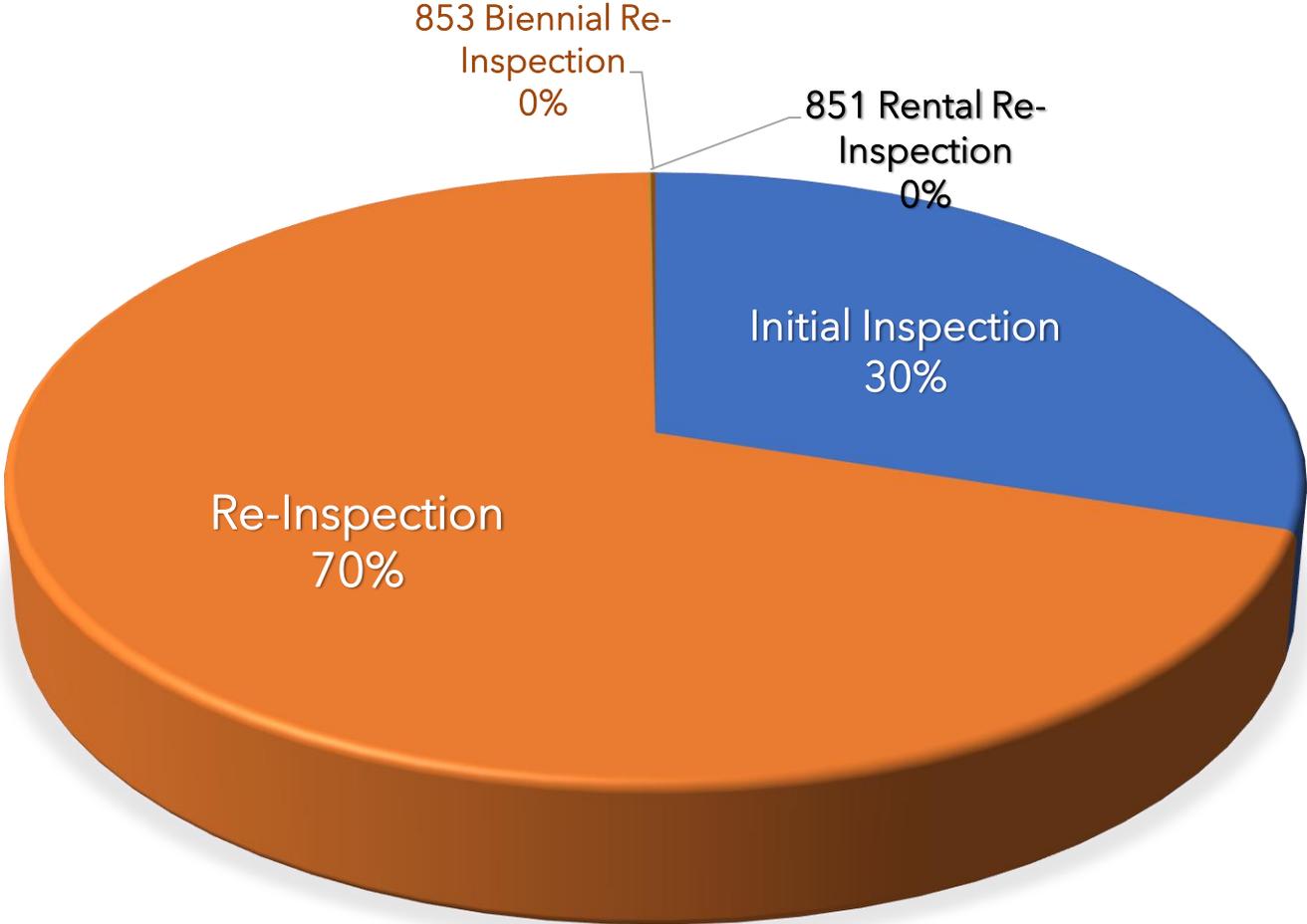


WAY TO GO!

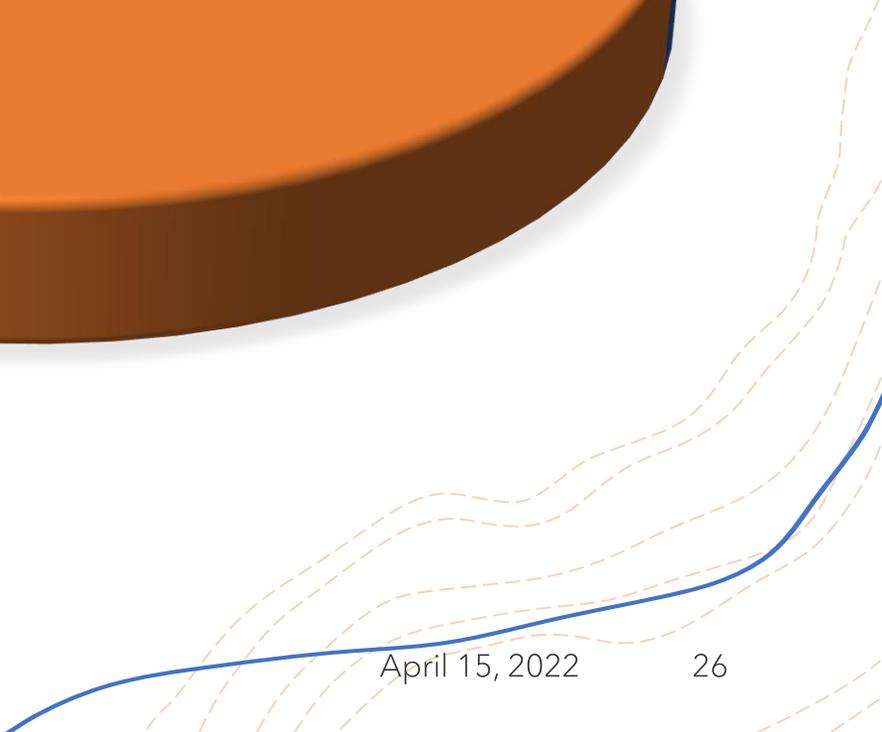
- Inspector *Bostwick* was the General Code Enforcement Team's "Case Pusher" of the quarter with the highest number of cases opened at 116.

Inspections Completed During the Quarter By Type of Inspection

General Code Enforcement Team Activity



Team Total: 2312



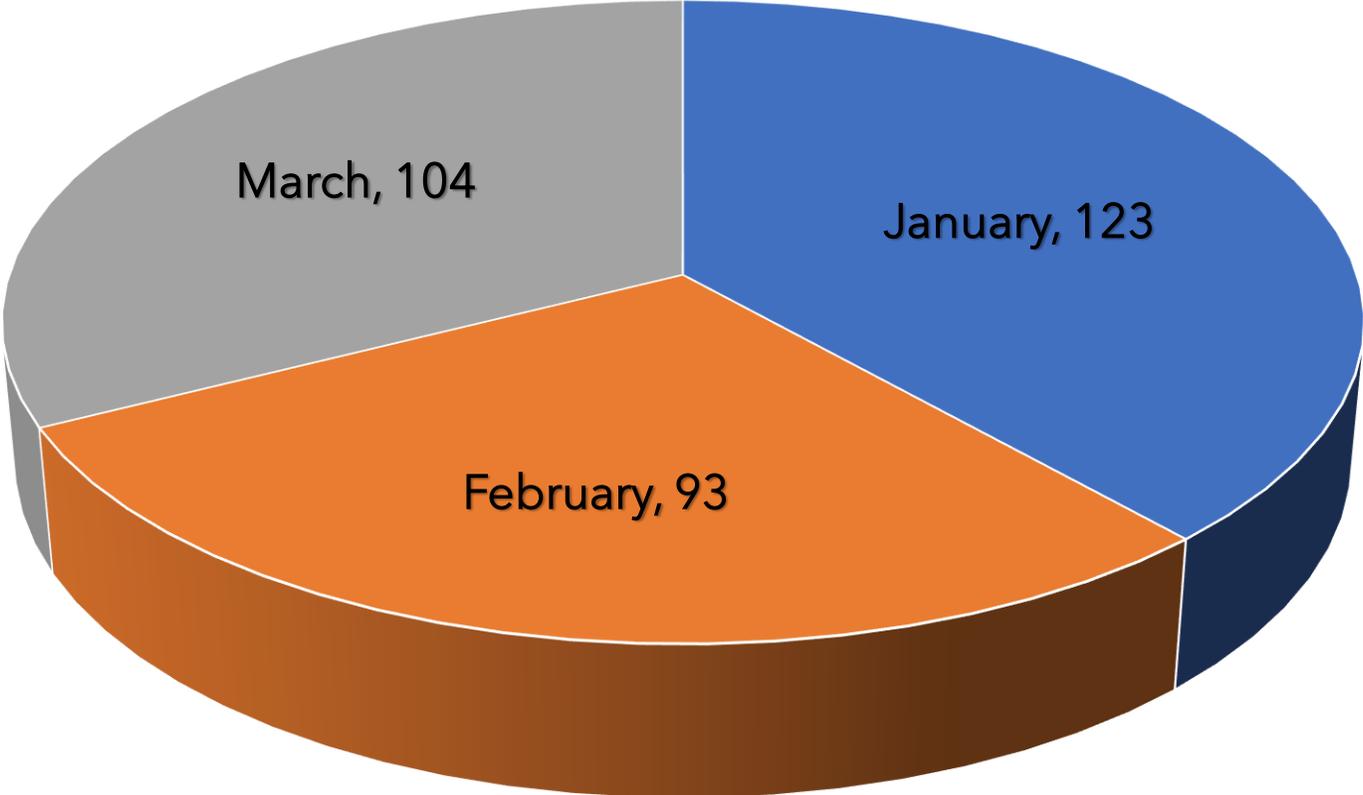
GREAT JOB!

- Inspector Bostwick was the General Code Enforcement Team's "Scrutinizer" of the quarter with the highest number of inspections at 419.

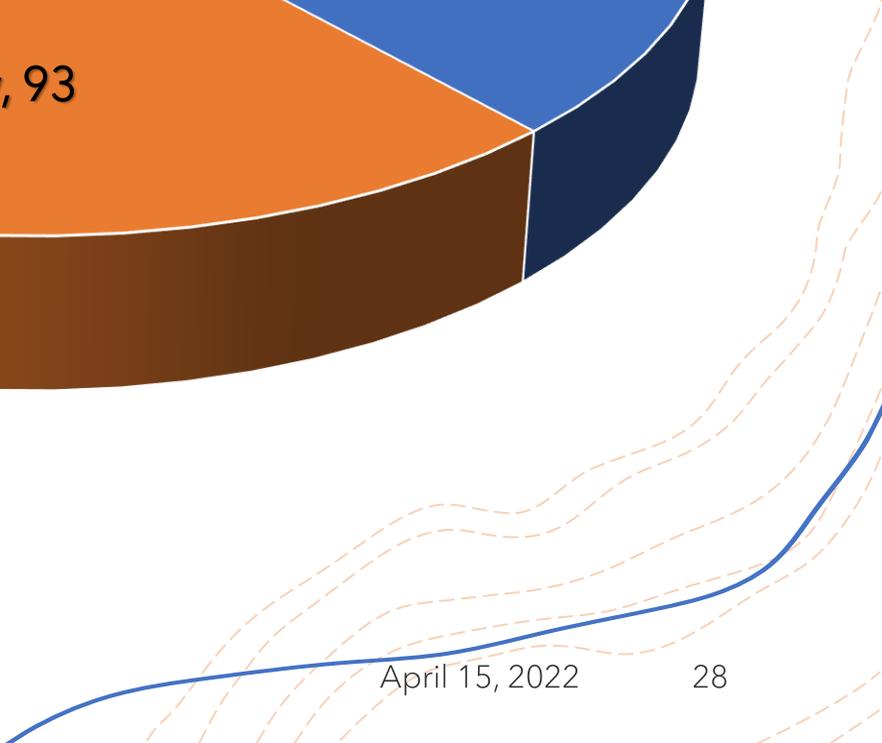


Number of Cases at Hearing this Quarter by Month

General Code Enforcement Team Activity



Team Total: 320





Friday, February 11, 2022 at 9:43:56 AM



OUTSTANDING!

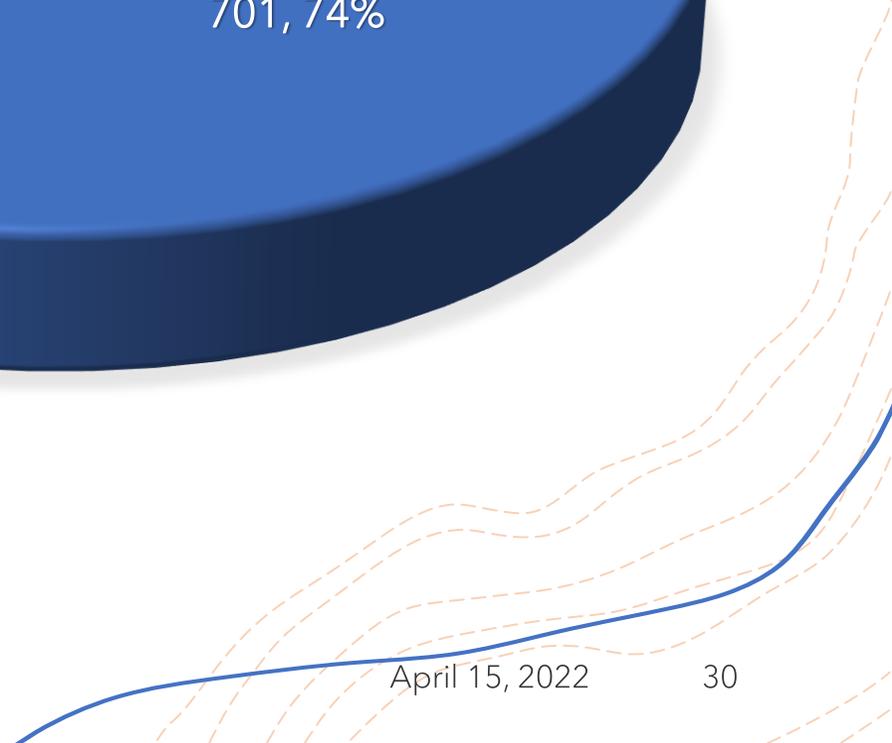
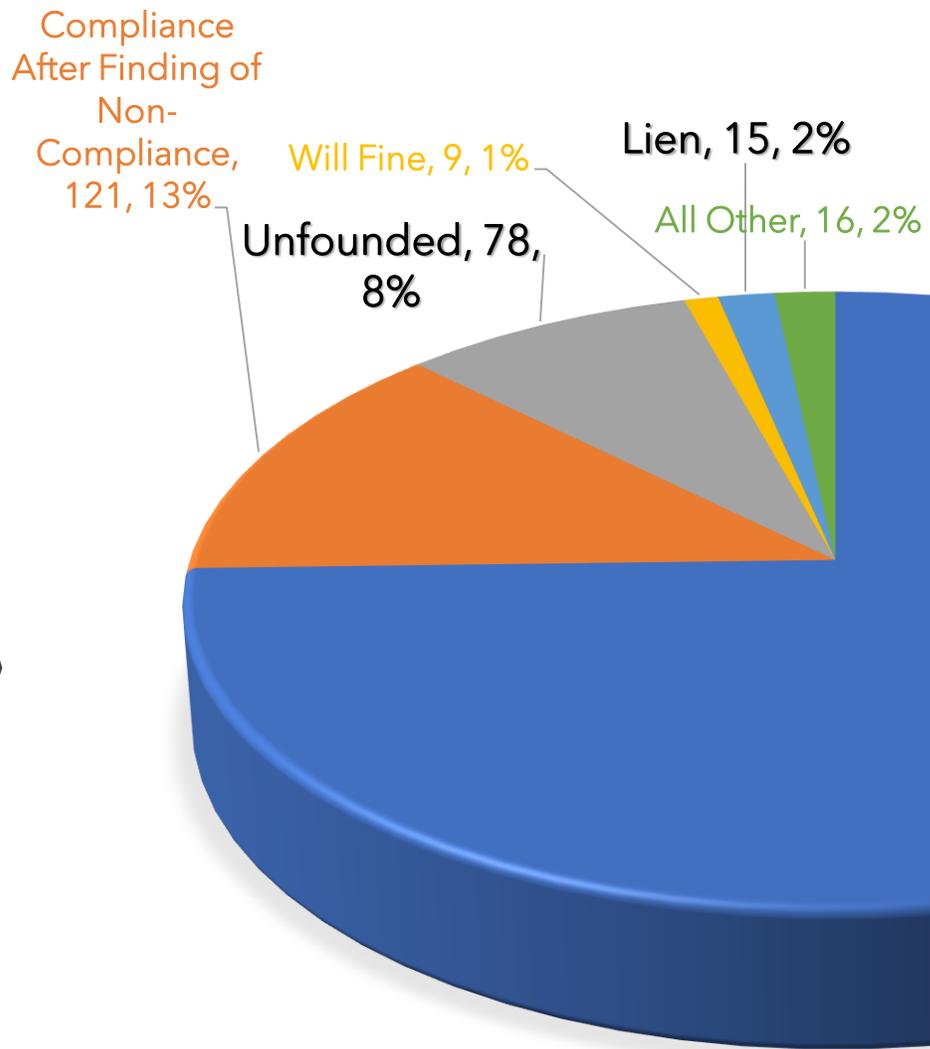
Inspector Kirk was the General Code Enforcement Team's "Prosecutor" of the quarter with the highest number of cases at hearing: 68.

Cases Closed During the Quarter By Status

General Code Enforcement Team Activity

Team Total: 740

Neighborhood Services Code Stat



Aug 24 2021



Great job on the Before and After Inspector Butler!!



KEEP IT UP!

Inspector Bostwick was the General Code Enforcement Team's "**Closer**" of the quarter with the highest number of cases closed: **136**.



THE NEIGHBORHOOD SERVICES TEAM

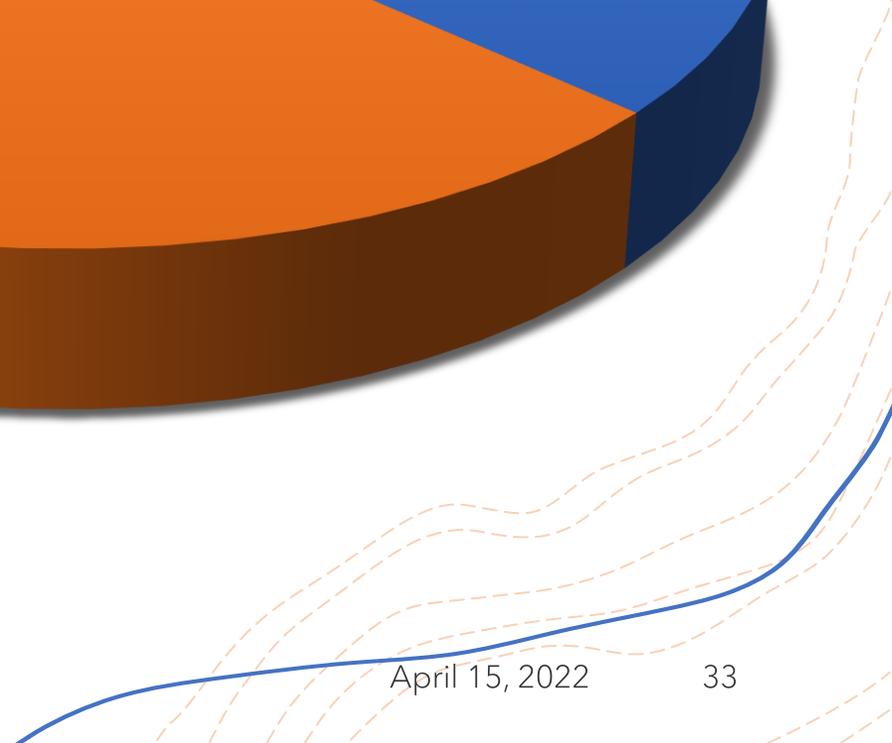
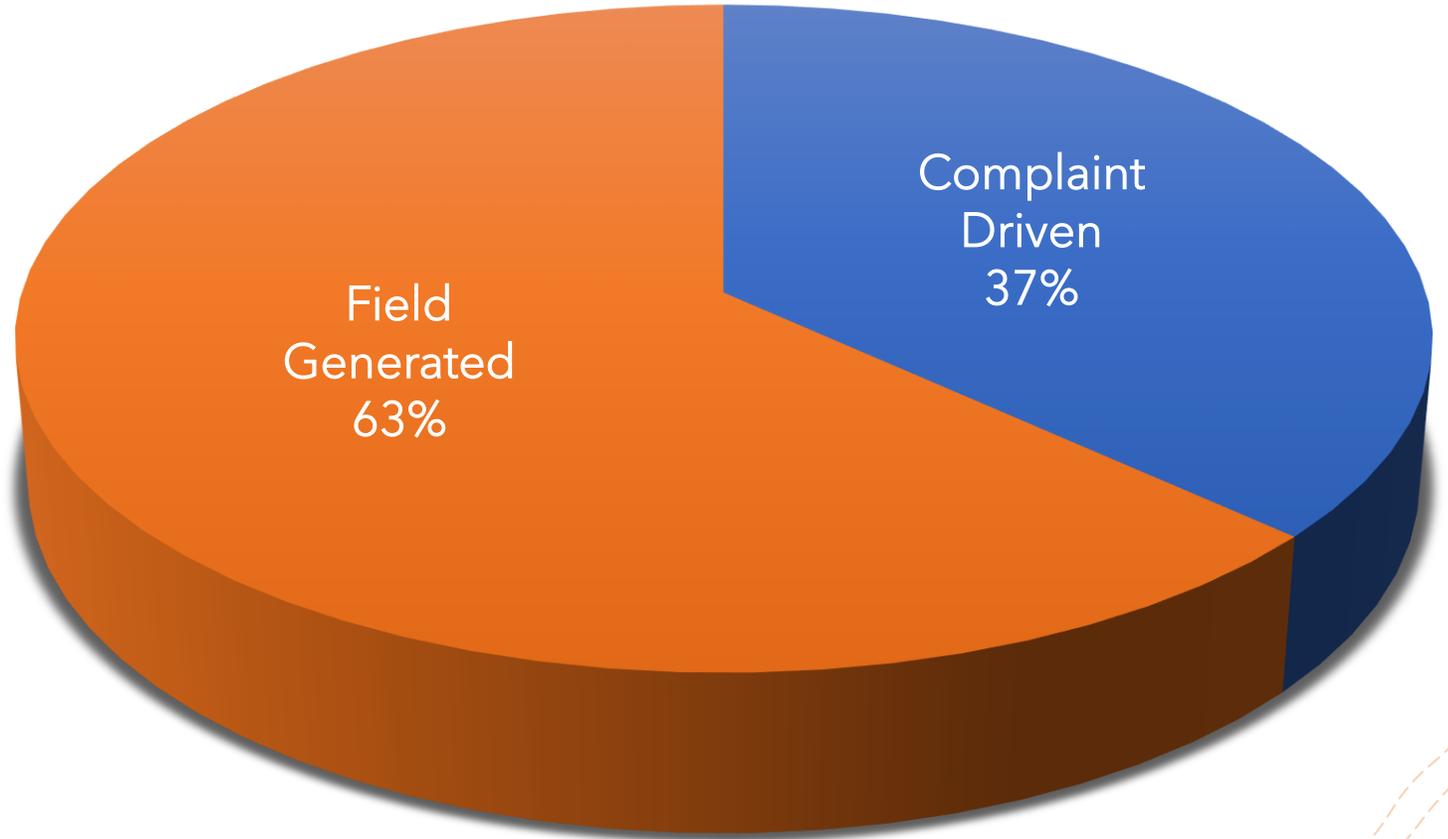
Cases Opened During the Quarter By Method Reported

Neighborhood Services Team Summary

Complaint Driven: 335
Field Generated: 560

Team Total: 895

Neighborhood Services Code Stat

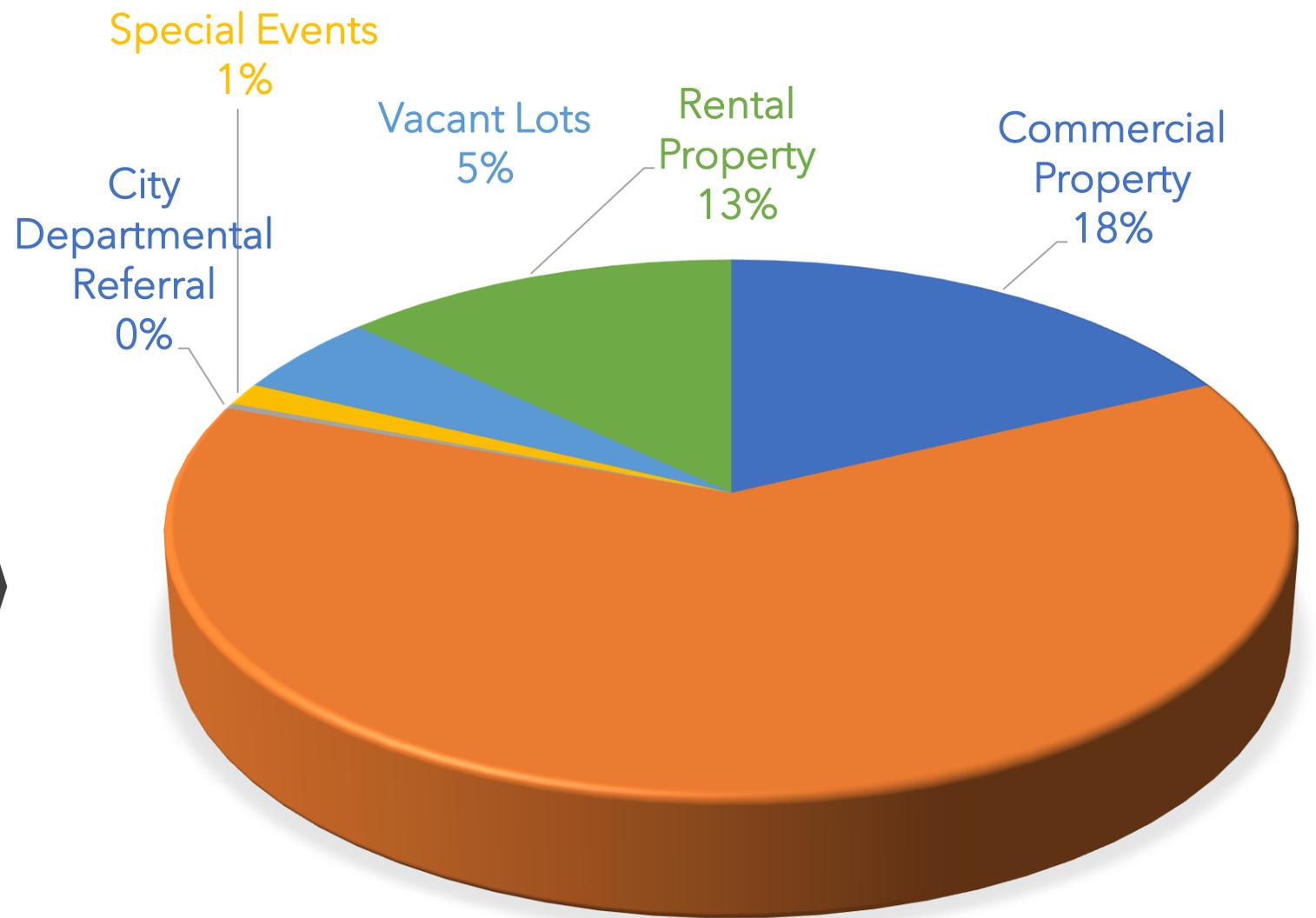


Cases Opened During the Quarter By Type

Neighborhood Services Team Summary

Team Total: 895

Neighborhood Services Code Stat



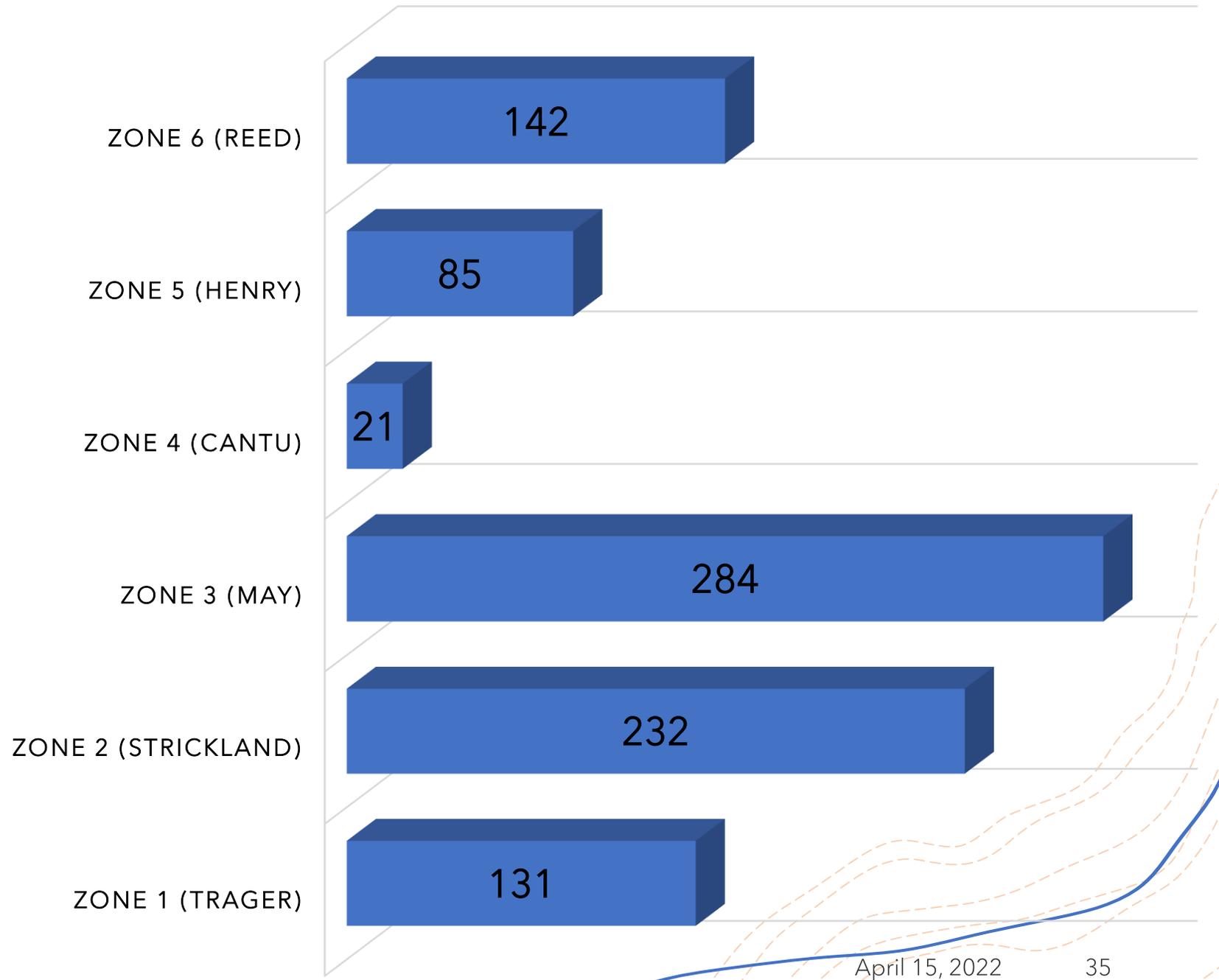
Residential Property
63%

Cases Opened During the Quarter By Commission Zone

Neighborhood Services Team Summary

Team Total: 895

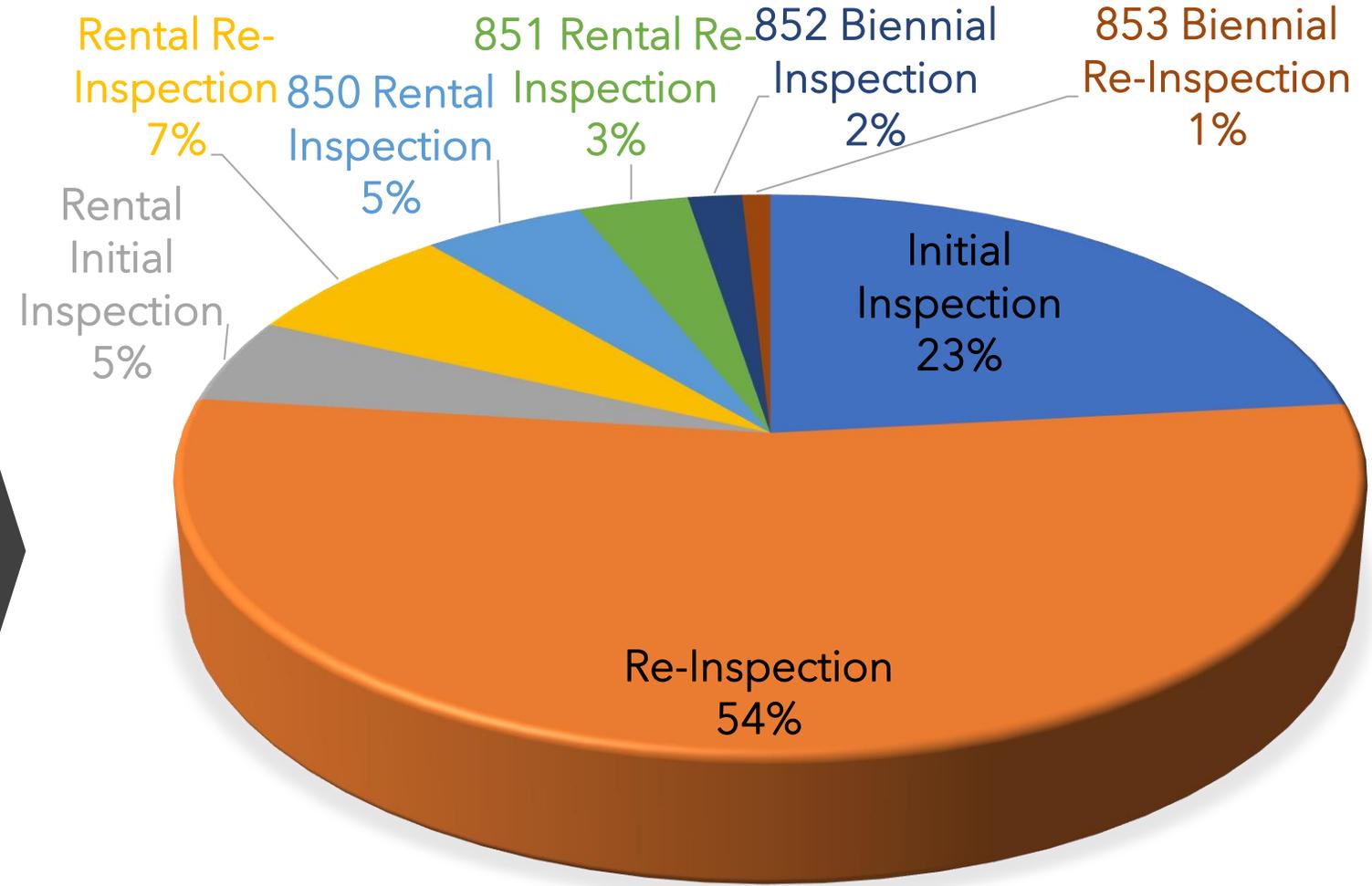
Neighborhood Services Code Stat



Inspections Completed During the Quarter By Type of Inspection

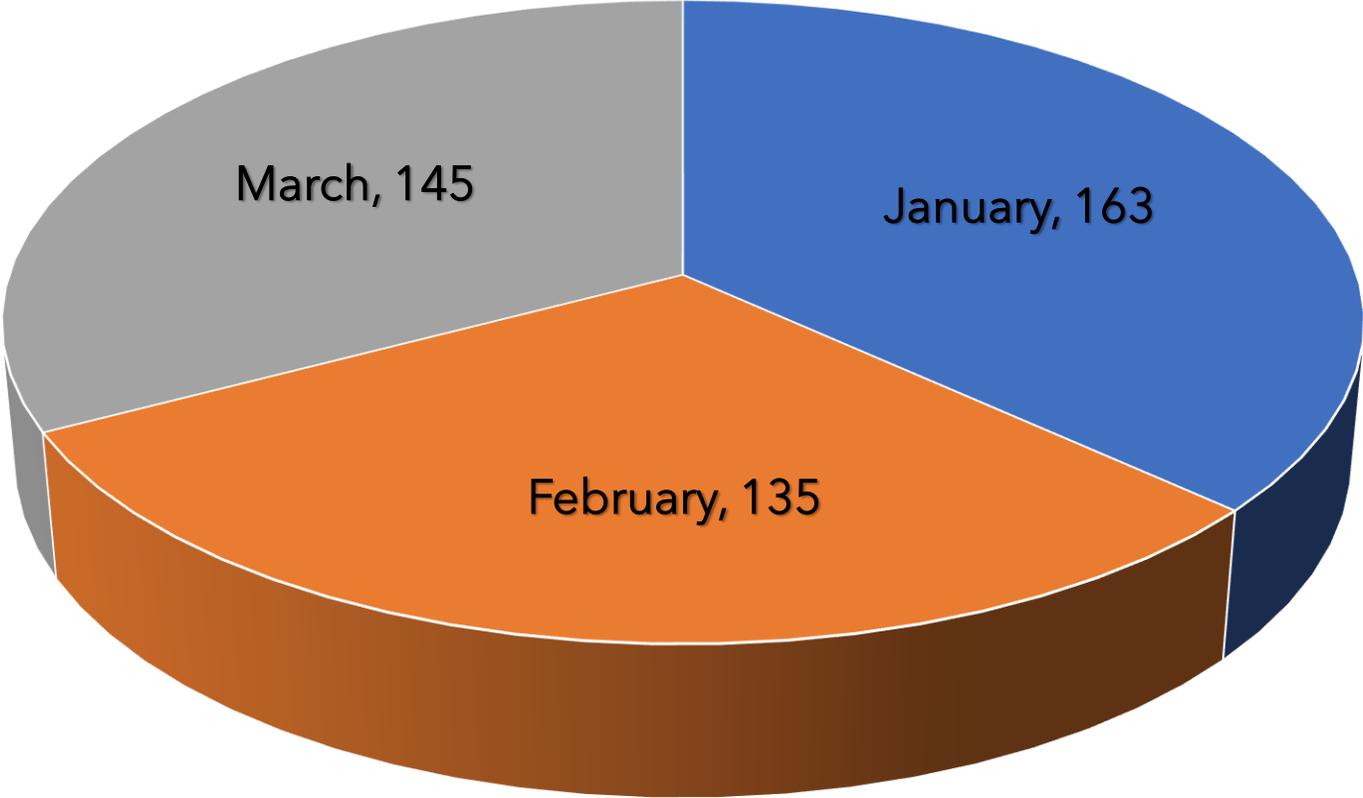
Neighborhood Services Team Summary

Team Total: 3060

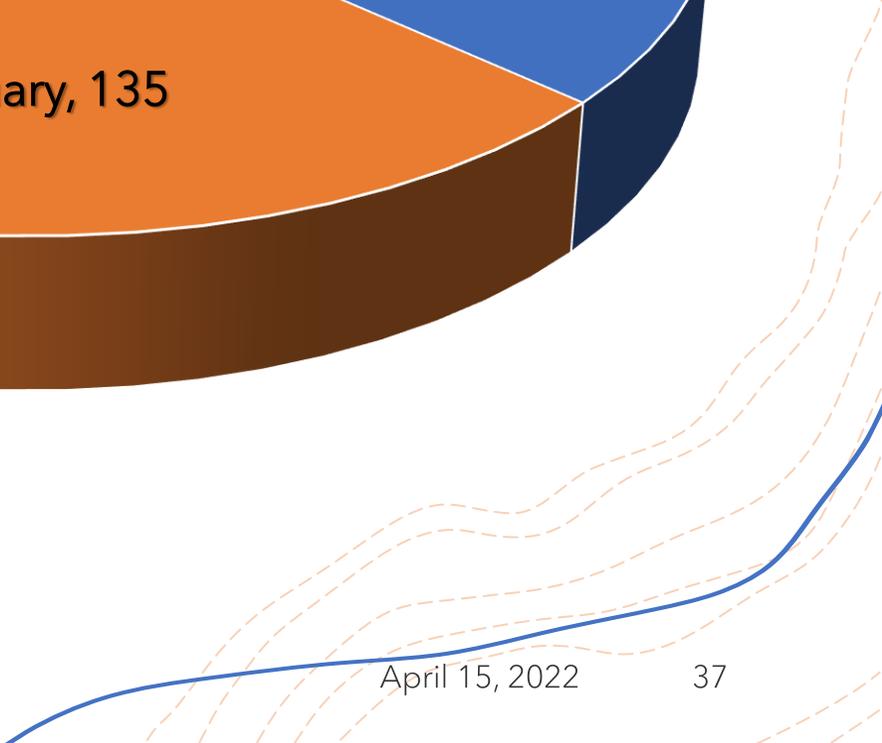


Number of Cases at Hearing this Quarter by Month

Neighborhood Services Team Summary



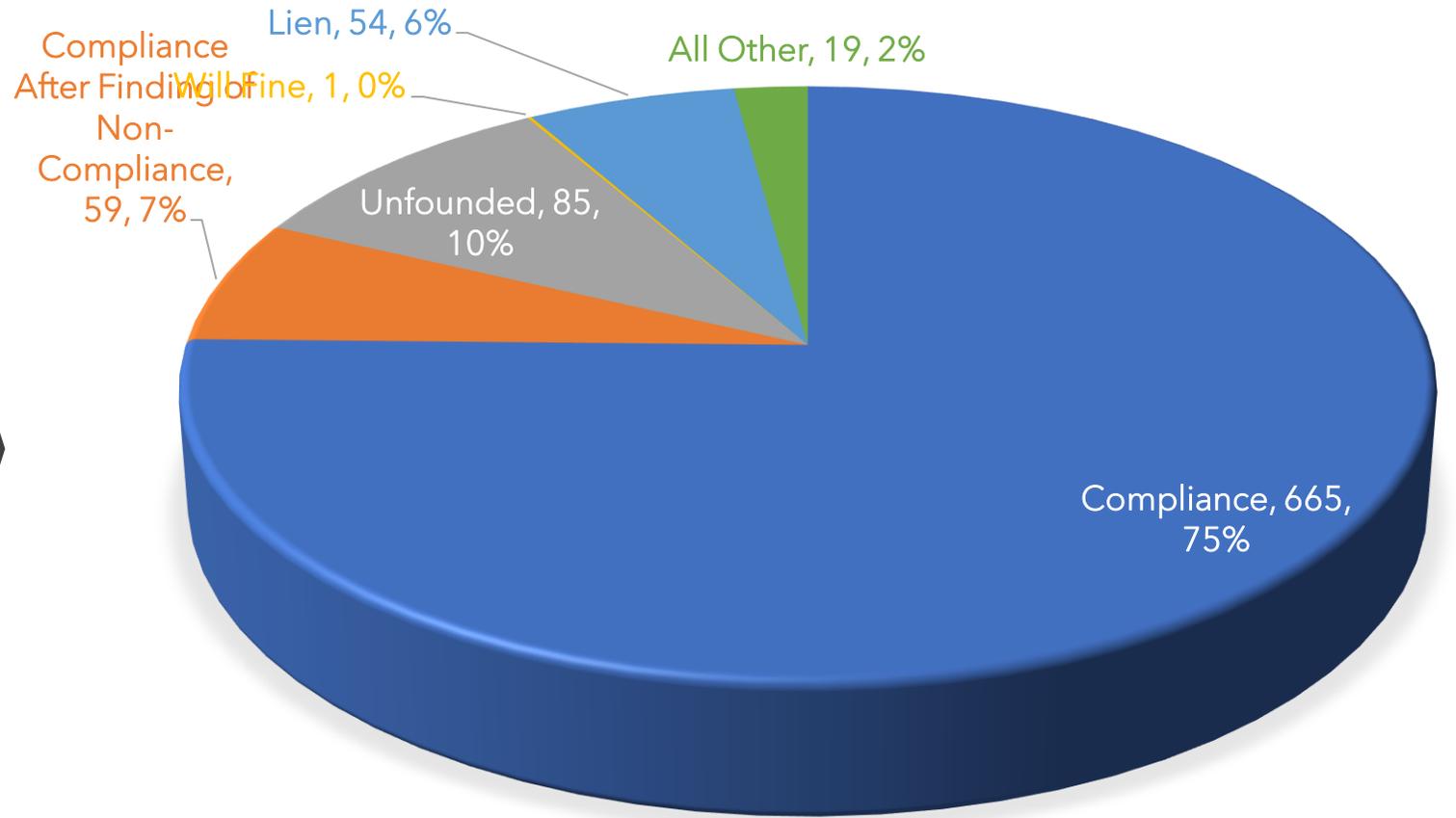
Team Total: 443



Cases Closed During the Quarter By Status

Neighborhood Services Team Summary

Team Total: 883



LIENS

The total number of cases that ended in a lien being imposed.

54

The total amount collected for outstanding liens during this quarter.

\$233,657.86

The total number of new properties the Legal Department began the pre-foreclosure process on this quarter.

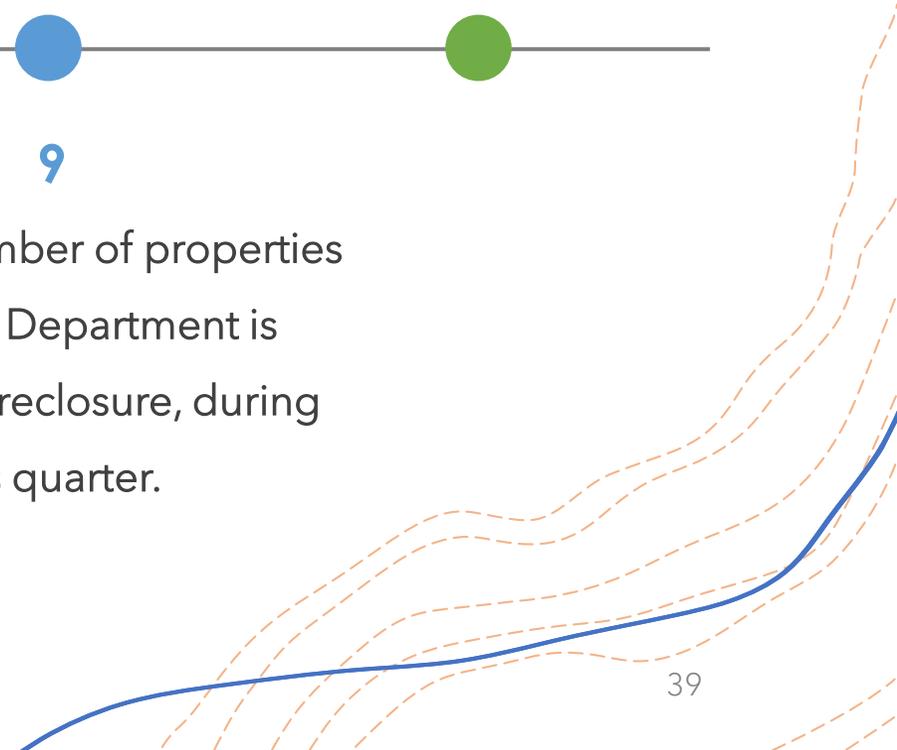
15

The total maximum dollar amount of liens imposed against non-responsive property owners during the quarter.

\$1,307,100

The total number of properties the Legal Department is pursuing foreclosure, during this quarter.

9



LOOKING FORWARD

Current Projects

- Establishing an efficient and effective vacant lot program
- Improving the functionality of our current database by updating:
 - Violation Information
 - Forms/Notices
 - Process to match practice
- Building an improved training program
- Increasing fairness, pro-activity, and accountability in the Rental Program
- Purchasing software to replace current database program (TRAKiT)

Future Desired Projects

- Implement an Abatement Program
- Build a Commercial Property Inspection Team
- Build a collaborative Restaurant License Inspection Program
- Establish a City-Wide Residential Assistance Program for homesteaded properties with code violations
- Purchase a Short-Term Rental monitoring software

Department Needs

- Additional Staffing
 - Supervisors
 - Inspectors
 - Support Staff
- Citation Equipment
- Community Support
- City Leadership/Commission Support

IN CLOSING

Neighborhood Services still has a lot of work to do. The City of Daytona Beach is growing and evolving rapidly, and we must grow and evolve also to keep pace. It is important that we, as a community, set the tone for the level of quality we want to live, learn, and play in. At the end of the day, we get what we tolerate.



THANK YOU

- We appreciate your continuing support of our team. If you have questions or need to report any concerns, you can contact us at 386-271-CODE (2633).

April 15, 2022

Neighborhood Services Code Stat

42

